



PARKS & TRAILS Customer Satisfaction Survey

September 8, 2017 – September 30, 2017

This survey is also available online at www.rentonwa.gov



1. Please rate the overall cleanliness and appearance of Renton’s City parks and trails.

- Excellent
- Good
- Average
- Fair
- Poor

2. What amenities do you use?

- Playgrounds
 - Picnic Areas
 - Water Access
 - Hard Surface Courts
 - Trails
 - Sports Fields
 - Dog Park
 - Other (please specify)
-

3. Please rate your satisfaction level with the type and range of amenities offered.

- Excellent
- Good
- Average
- Fair
- Poor

4. Do you visit Renton’s City parks and trails as part of your exercise or health fitness routine?

- Often
- Sometimes
- Never
- No opinion

5. Which program(s) would you most like to see at Renton’s City parks and trails?

- Guided hikes
 - Self-guided hikes
 - Informative kiosks
 - Community gardens
 - Docent / Teaching Guides Program
 - Historical tours
 - Other (please specify)
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6. Please rate your satisfaction level with trail connectivity and accessibility in Renton.

- Excellent
- Good
- Average
- Fair
- Poor

7. Rate your overall satisfaction level with the distribution (location) of Renton parks and trails.

- Excellent
- Good
- Average
- Fair
- Poor

8. Which open space and natural areas do you visit?

- Honey Creek
- May Creek
- Black River Riparian Forest
- Cedar River Trail / Natural Zone
- Springbrook Creek

9. Please rate the overall cleanliness and appearance of Renton’s City open space and natural areas.

- Excellent
- Good
- Average
- Fair
- Poor

10. How would you rate the quality of Landscape Maintenance along Renton’s public streets and sidewalks (right of ways)?

- Excellent
- Good
- Average
- Fair
- Poor

11. Which tools do you find most helpful when looking up information about City of Renton parks and trails?

- Maps
 - Interpretive signage
 - Kiosks
 - Online
 - Directional signage
 - Parks Rules and Regulations
 - Other (please specify)
-

12. Which of the following makes you feel most safe in City parks and trails?

- Lighting
 - Informational signs
 - Security cameras
 - Park patrols
 - Visibility
 - Other (please specify)
-

Thank you for providing valuable feedback!

To mail: Please fold on lines and secure the folded paper with tape. **Do not staple.**

CITY OF RENTON ♦ COMMUNITY SERVICES DEPARTMENT

Please drop off completed survey at one of these locations, or fold, add stamp, and place in the mail.

Renton Senior Activity Center 211 Burnett Avenue North Renton, WA 98057 (425) 430-6633	Renton Community Center 1715 Maple Valley Highway Renton, WA 98057 (425) 430-6700	Renton City Hall Lobby 1055 South Grady Way Renton, WA 98057 (425) 430-6600
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We welcome your questions and comments. Community Services Department 425-430-6600.

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Return Address:

PLACE STAMP

HERE

COMMUNITY SERVICES DEPARTMENT
CITY OF RENTON
1055 SOUTH GRADY WAY
RENTON, WA 98057

ATTN: PARKS DIVISION

↓ FOLD HERE ↓ (2)

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