

**CITY OF RENTON
HUMAN SERVICES AGREEMENT
2011-2012 SERVICE REPORT**

Agency Information

Catholic Community Services,
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Contact: Kizzie Funkhouser

Title: Volunteer Services Supervisor

Contract Information Contract Amount: \$15,000 Program Name: Volunteer Chore Services

Catholic Community Services works with communities to provide free in-home volunteer chore assistance and transportation for low-income adults with disabilities and frail elders.

Reporting Information

Report for: 1st Qtr, January -March 2nd Qtr, April-June Date Submitted
 3rd Qtr, July-September 4th Qtr, October-December 10/10/2011

Service Unit Description	All Funding Sources													
	Total Projected Annual Units			1 st Quarter			2 nd Quarter			3 rd Quarter			4 th Quarter	
Performance Measures	Unduplicated Clients	Chore Service Hours	Unduplicated Clients	Chore Service Hours	Unduplicated Clients	Chore Service Hours	Unduplicated Clients	Chore Service Hours	Unduplicated Clients	Chore Service Hours	Unduplicated Clients	Chore Service Hours	Unduplicated Clients	Chore Service Hours
Auburn	7	333	12	189	8	144	4	136						
Covington	7	333	5	52	1	46	3	105						
Renton	11	556	24	308	23	448	13	875						
SeaTac	9	444	7	130	9	154	0	105						



Volunteer Chore Services
Catholic Community Services
3rd Quarter Narrative

Oct 10th, 2011

Fall Greetings,

As with all summers, Volunteer Chore Services (VCS) has been busy around King County, providing much needed housework, transportation, yard care and home maintenance to low income seniors and adults living with disabilities. In King County, for the third quarter alone, we served 380 individuals a total of 8708 hours.

In Auburn, Ms K is about to turn 96 and still lives alone in her home. When she first contacted VCS in 1998, all she needed was to have her gutters cleaned. Over the past 13 years, requests and services have evolved to now include weekly assistance with housework, yard care, transportation and grocery shopping. Three volunteers visit approximately 20 hours each month to provide the support she needs. With her volunteers' assistance, she is even able to grow her vegetable garden which is great way to help off set her grocery expenses.

In Renton, we received a call from a disabled senior trying to return home from a stay at a rehabilitation center. While the rehabilitation center was ready to release her, her home was not accessible as she now required an electric wheelchair. When the VCS volunteer went out to inspect the situation, he found that not only would a ramp need to be installed, but also the walkway was not wide enough to accommodate her chair! So, over the next few days a VCS Volunteer poured a new walkway and installed a ramp allowing the senior to return home.

In Covington, we received three referrals within just a few days of each other for a family desperate for help. A senior mother and her disabled daughter lived together, neither one able to keep up with the day to day needs of dishes and collecting the trash, let alone the housework, yard work and repairs. VCS organized a group of volunteers, spending a total of 50 hours at there home in Sept. Volunteers deep cleaned the home, removed blackberry bushes from the backyard and chopped up wood from a tree that had fallen years ago. By the time our group left, the kitchen was spotless, laundry done, bags of trash collected and removed, yard mowed, trees trimmed and wood stacked neatly for the cold winter to come. We hope to continue regular services for this family to stay on top of these chores so their home/yard doesn't get away from them again.

In SeaTac, VCS has been able to provide continued support to a 91 year old living in her apartment for the past 5 years. At first she only needed light housework, but as time has gone on her needs have increased. Currently, two volunteers are helping her. One volunteer, through a





Volunteer Chore Services

Bringing Community Home

partnership with Senior Companions, visits at least twice a month to take Ms. T grocery shopping. Another volunteer visits for around 10 hours a month to help with housework, laundry, changing bedding, and of course conversation. Ms. T loves their visits very much, and says she doesn't know what she'd do without her volunteer friends.

Thank you, as always, for your support.

Kizzie Funkhouser
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