EXHIBIT C
CITY OF RENTON
HUMAN SERVICES DIVISION
SERVICE REPORT

Date Submitted: 4/6/2011

Agency Name: DAWN
Program Name: COMMUNITY AND CRISIS LINE
Contact Person: **Phone:**

Reporting Period:
- [x] 1st Quarter, 2011
- [ ] 2nd Quarter, 2011
- [ ] 3rd Quarter, 2011
- [ ] 4th Quarter, 2011

Or Month: Jan Feb Mar Apr May Jun Jul Aug Sept Oct Nov Dec
(please circle)

Service Report

Performance Measure	Annual Goal	Goal This Period	New Units This Period	Cumulative Units 2011
Performance Measure 1 **Unduplicated City Clients Served**	265	66	162	162
Performance Measure 2 **# Client Contacts**			145	145
Performance Measure 3 **# Hours service**	86	21	134	134
Performance Measure 4				

Narrative Report:
Include information such as current trends, program developments, special events, publicity or community education efforts, etc. Be sure to address any discrepancies between the level of services actually provided and performance goals. Attach additional pages as necessary.

DAWN served 27 clients in our community advocacy program, and received 180 calls from 135 clients on our crisis line this quarter.