

**CITY OF RENTON
HUMAN SERVICES AGREEMENT
2011 SERVICE REPORT**



Agency Name: Multi-Service Center
 Address: 1200 S. 336th St., Federal Way 98003
 Program /Project Name: Emergency Assistance Program
 Contact Person: Manuela Ginnett Phone: 253-838-6810
 Date: 4/11/11

Report for: 1st Quarter, January-March, due April 11, 2011
 2nd Quarter, April-June, due July 10, 2011
 3rd Quarter, July-September, due October 12, 2011
 4th Quarter, October-December, due January 15, 2012

Service Report

Performance Measure	Annual Goal	Goal This Period	New Units This Period	Cumulative Units
Performance Measure 1				
Unduplicated City Clients Served	116	30	52	52
Performance Measure 2				
# Households receiving eviction prevention	29	7	5	5
Performance Measure 3				
# Individuals receiving emergency assistance vouchers	80	25	42	42
Performance Measure 4				

Narrative Report:

Include information such as current trends, program developments, special events, publicity or community education efforts, etc. Be sure to address any discrepancies between the level of services actually provided and performance goals. Attach additional pages as necessary.

MSC is on track for meeting numbers served and expenditures. Households were assisted with rent, water bills, electric bills and bus tickets.