How does the city address complaints?

The code compliance inspector will contact the homeowner in writing, asking that the violation be corrected within an appropriate time frame. The city allows up to 30 days for compliance.

If the property remains in violation, the inspector will make a second attempt in person or in writing asking for compliance within 15 days.

If the property remains in violation, the inspector will issue a civil citation.

We understand there may be circumstances that prevent compliance within our time frames and will work with the property owner to achieve voluntary compliance.

Other resources

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Animal Control</td>
<td>425-430-7561</td>
</tr>
<tr>
<td>Building Permits</td>
<td>425-430-7200</td>
</tr>
<tr>
<td>Business License</td>
<td>425-430-6987</td>
</tr>
<tr>
<td>Graffiti Abatement Coordinator</td>
<td>425-430-7362</td>
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<tr>
<td>Graffiti Hotline</td>
<td>425-430-7373</td>
</tr>
<tr>
<td>Graffiti in Progress</td>
<td>911</td>
</tr>
<tr>
<td>Human Services</td>
<td>425-430-6650</td>
</tr>
<tr>
<td>Illegal Dumping in the Right of Way</td>
<td>425-430-7400</td>
</tr>
<tr>
<td>Neighborhood Program</td>
<td>425-430-6595</td>
</tr>
<tr>
<td>Shopping carts</td>
<td>425-430-7400</td>
</tr>
<tr>
<td>Vehicles on Street</td>
<td>425-430-7561</td>
</tr>
<tr>
<td>Zoning &amp; Land Use</td>
<td>425-430-7200</td>
</tr>
<tr>
<td>24-Hour Message Line</td>
<td>425-430-7373</td>
</tr>
</tbody>
</table>

Contact

Community Economic Development
1055 S. Grady Way, 6th floor
Renton, WA 98057

Monday - Friday
8 a.m. - 5 p.m.

24-Hour Reporting Hotline
425-430-7373

codecompliance@rentonwa.gov
rentonwa.gov/codecompliance
Vehicles

» All vehicles on residential property must be licensed and operable
» Auto repair is not a business allowed in a residential area
» For vehicles parked on the street for over 72 hours or for inoperable or unlicensed vehicles parked on the street, call 425-430-7561

Residential parking

The city’s parking ordinance allows up to four licensed and operable vehicles to be parked on a residential lot.

Garbage

» Garbage, yard waste and recyclable items must be stored in an approved container with a tight fitting lid
» Plastic garbage bags are not an approved storage container
» Containers should be placed at the curb site no earlier than 24 hours before scheduled pick up and removed within 24 hours after pick up
» Garbage service is mandatory

Vegetation

» Grass and weeds must be 12 inches or less in height on a developed lot
» Grass and weeds must be 24 inches or less on an undeveloped lot
» Cannot encroach onto private property, public sidewalks or streets
» Overhanging vegetation must be trimmed to a height of 12 feet or higher above roadways and eight feet or more over sidewalks

Outdoor storage

» Backyard storage only
» Height limit of six feet
» Must be neatly stacked

Tent/canopy structures

» May not be located in front or side yard setback
» May not be located closer than six feet to any structure
» Must comply with outdoor storage code
» Must be maintained in good condition

Cargo containers

Commonly known as shipping containers, are not allowed in residential areas

Building permits

The Renton Municipal Code requires building permits to be issued for any person, firm or corporation to erect, construct, enlarge, alter, repair, move, improve, remove, convert or demolish, use, occupy or maintain any building or structure in the city.