



City of Renton Community Survey - 2025 Results





Introduction





Background and Methodology

Why conduct a survey? This kind of research measures the satisfaction of residents with their city and the services offered by local agencies, while enabling the monitoring of progress over time. The information gathered from this survey is valuable for making decisions, allocating resources, and setting priorities. It is best practice to conduct such surveys every two years to stay connected with the community's changing needs.

Overview of methodology

- 659 completed surveys.
- Postcard invites mailed to a randomized sample of 16,000 Renton addresses with QR Code linked to the online survey and an individual Survey ID for each household.
- Invites and reminders sent by multiple modes of contact: text, email, and phone calls.
- The city conducted outreach to include hard-to-reach respondents.
- Survey available online and over the phone; 28 surveys completed by phone.
- The survey was available in 5 languages in addition to English.
- Margin of error +/- 3.8% at 95% confidence level. This means that if the study were duplicated in the same time frame, with the same methodology, with a different set of respondents, 95 times out of 100, the results would be the same (+/- 3.8%).





Weighting And Demographics

Survey data are not perfectly representative of the populations of interest; thus, the data were weighted based on four demographic factors:

- 1.Age
- 2.Gender
- 3.Race
- 4.Income

The tables to the right provide the unweighted and weighted proportions compared to the population data.

		Unweighted	Weighted	Demographics
Age	18-34	10%	33%	33%
	35-54	35%	37%	37%
	55-64	23%	14%	14%
	65+	32%	16%	16%
Gender	Male	50%	50%	50%
	Female	50%	50%	50%
Race	White alone (non-Hispanic)	63%	42%	42%
	Same other race or combination of races	37%	58%	58%
Income	Less than \$50k	14%	29%	29%
	\$50k to less than \$100k	26%	30%	30%
	\$100k to less than \$150k	25%	18%	18%
	\$150k to less than 200k	13%	11%	11%
	200k+	23%	12%	12%

Race from Decennial Census Table P1

Income from 2021: ACS 1-Year Estimates Subject Table S1901

Age within gender from 2021: ACS 1-Year Estimates Subject Tables S0101





Demographics of Random and Targeted Sample

A total of 16,000 Address Based Sample records were pulled. 12,000 of them were randomly selected from across the city.

Additionally, ReconMR worked with the city's demographer to identify census block groups that contained traditionally under-represented populations. An additional 4,000 addresses were pulled from specifically within these census block groups.

The table to the right shows the unweighted demographics from the random sample and the targeted sample.

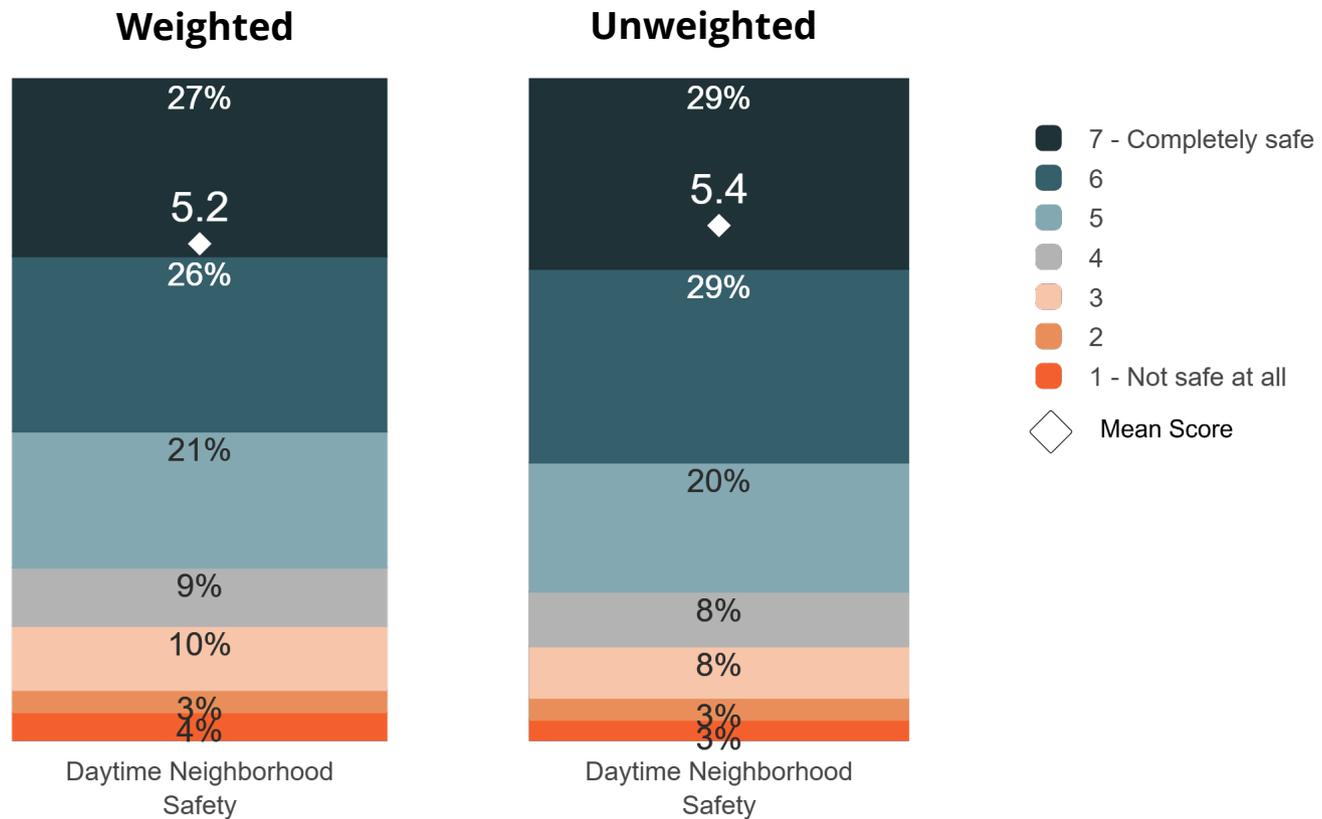
		Random	Targeted	Demographics
Age	18-34	10%	12%	33%
	35-54	33%	30%	37%
	55-64	27%	26%	14%
	65+	31%	32%	16%
Gender	Male	55%	57%	50%
	Female	45%	43%	50%
Race	White alone (non-Hispanic)	66%	62%	42%
	Same other race or combination of races	34%	38%	58%
Income	Less than \$50k	13%	18%	29%
	\$50k to less than \$100k	26%	23%	30%
	\$100k to less than \$150k	25%	28%	18%
	\$150k to less than 200k	14%	9%	11%
	200k+	22%	23%	12%

Race from Decennial Census Table P1
 Income from 2021: ACS 1-Year Estimates Subject Table S1901
 Age within gender from 2021: ACS 1-Year Estimates Subject Tables S0101



Impact of Weighting

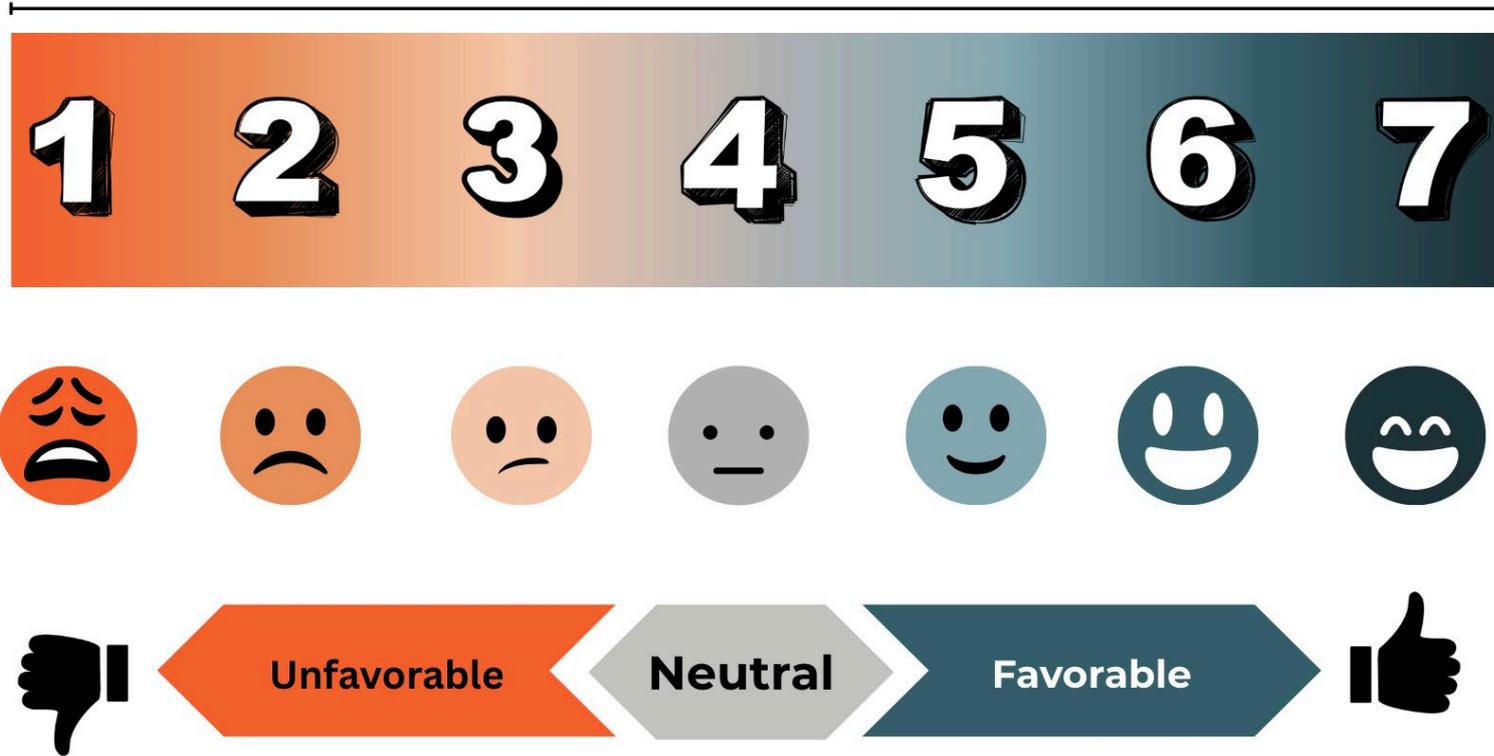
While weighting data typically changes the mean score by a few tenths of a point, or a few percentage points on the distribution, it doesn't change the overall story that the data tells. For example, when we look at the weighted vs. unweighted daytime safety ratings, the narrative remains the same: that three-quarters of Renton residents feel safe in their neighborhood during the day.



Interpreting the Likert Scale

The 2025 Community Survey utilized a 7-point Likert scale to measure satisfaction, confidence, and agreement on a variety of topics.

Seven point Likert scale





Executive Summary





Where Renton Stands Out

Overall Impressions: The majority of residents rated their overall quality of life and the city's direction favorably, with particularly high marks from senior residents (65+). Residents aged 55 and older also expressed a stronger sense of community and belonging compared to younger residents.

Neighborhoods and Parks: Neighborhood satisfaction remains high, with two-thirds of respondents giving a score of five or higher when asked to rate their neighborhood as a place to live on a seven-point scale. Six in 10 residents give high marks to the city's parks and outdoor recreation opportunities, and a similar number feel their city tax dollars are being used responsibly when it comes to Parks and Recreation maintenance and services.

City-Sponsored Special Events: Although reported participation numbers were lower in 2025 compared to 2023, Renton's special events remain a valued part of civic life, with three-quarters of those who attended feeling these events build a sense of community, highlight Renton's diversity, and are a good use of public resources.

Inclusion Efforts: The 2025 data suggests a shift in perceptions surrounding the city's effort to eliminate cultural barriers and provide equitable access to decision-making. The ratings gap between groups for equitable decision-making access narrowed, with White residents no longer significantly out-rating Asian, Black, and Native residents, as was the case in 2023.

City employees received the highest ratings in the survey, reflecting strong public appreciation for their service and responsiveness. Nearly half of respondents said they had interacted with a city employee within the past 12 months, most of those taking place in-person.





Opportunities for Improvement

Safety and Security: Safety remains a top priority and top concern for residents, with issues such as crime, theft, reckless driving, and encampments frequently cited as reasons for not feeling safe in neighborhoods, parks, and along trails. There is a notable proportion of residents who do not feel safe in their neighborhoods, particularly after dark (38% rated nighttime safety in their neighborhood as a three or lower on a seven-point scale). Although six in 10 residents expressed confidence in the Renton Police Department's ability to respond promptly and enforce the law—consistent with 2023—there is still room to strengthen public trust and ensure all neighborhoods and communities feel secure.

Walkability: "Easily and safely walk where needed" is the second-most important community priority and received the lowest scores out of all transportation questions. This is a moderately strong driver of overall satisfaction with Renton. In some neighborhoods, the issue may be more about pedestrian infrastructure; in others, it's more about feeling safe from crime or encampments while walking. To address this, the city should integrate operational police data with resident feedback to identify where sidewalk improvements are needed, where speeding and reckless driving violations are most frequent, and where safety concerns are limiting walkability.

Housing and Affordability: This remains on the list of the top three most significant challenges facing Renton and is the third most important community priority overall. It is especially important to 18-34 year-olds, seniors (65+), and renters. While one-quarter of those concerned with affordable housing have seen progress in the past few years, 20% do not know what the city is doing to remedy this issue, and 48% perceive that the issue is getting worse. While housing affordability is a complex issue playing out in every city in America, the City of Renton could more clearly communicate its progress and path forward to the public.





More Research Needed - Generational Disparities

The 2025 survey reveals a persistent generational divide in Renton, with 18-34 and 35-54 year-olds consistently rating key aspects of life in Renton lower than their 55-64 and 65+ counterparts.

There are statistically significant age group disparities on many topics, including quality of life, sense of community, perceived direction of the city, satisfaction with how tax dollars are used, Renton as a place to live, work, and raise children, confidence in public safety agencies, and ratings given to the city for its efforts to listen to residents and engage in two-way dialogue. While this trend includes 35-54 year-olds, 18-34 year-olds consistently stand out as the *most* dissatisfied. The 18-34 year-olds are also the least likely to be engaged with local information and news.

The City of Renton has an opportunity to transform the growing dissatisfaction and disengagement among its younger workers, voters, taxpayers, parents, and residents into a powerful force for change. This opportunity comes when Renton faces significant challenges—crime, housing affordability, congestion, and people experiencing homelessness.

Can the City of Renton tap into the fresh ideas, energy, and creativity of its younger generations to address these issues with renewed vigor?

Converting cynicism into active participation is a two-way street. The first step is simple: initiate more conversations with these age groups.

What are their concerns, ideas, and aspirations for their community?

What do they need to feel a sense of purpose, ownership, and pride in their community?

How do we get them involved?





Key Driver Analysis - What Is Important to Residents

Key Driver Analysis: What is it?

Key Driver Analysis uses a combination of factor and regression analysis to identify factors with the greatest impact on residents' Overall Impression of Renton as a place to live.

- Overall Impression of Renton is a calculated variable, based on ratings like Quality of Life, Sense of Community, City Direction, and more.
- Key Driver Analysis measures the correlation between specific ratings as the predictor variable, and Overall Impressions of Renton as the outcome variable.

Why it's useful

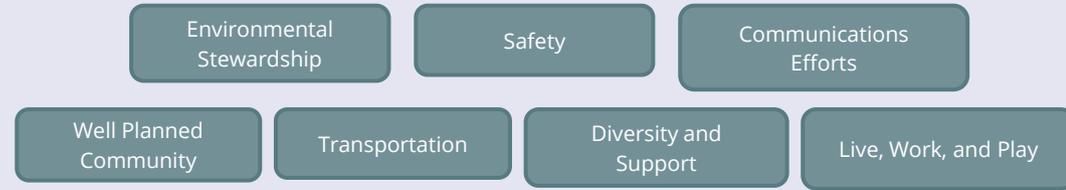
- Identifies what is most important to residents.
- Identifies strengths to maintain and areas for improvement.

Key Insights

- Strength: Neighborhood quality is highly rated and strongly influences positive perceptions of Renton.
Action: Continue fostering neighborhood safety and cohesion.
- Opportunity: Safe pedestrian access is important, but received lower ratings.
Action: Evaluate why pedestrians aren't feeling safe in Renton. Solving this problem will likely boost residents' overall perception of Renton.

Overall Impression of Renton
(calculated variable)

Groupings in Overall Drivers



Low impact / Above-Average Performance: Monitor	High Impact / Above-Average Performance: Maintain
Low Impact / Below-Average Performance: Invest	High Impact / Below-Average Performance: Improve



Groupings where the City of Renton is doing well:

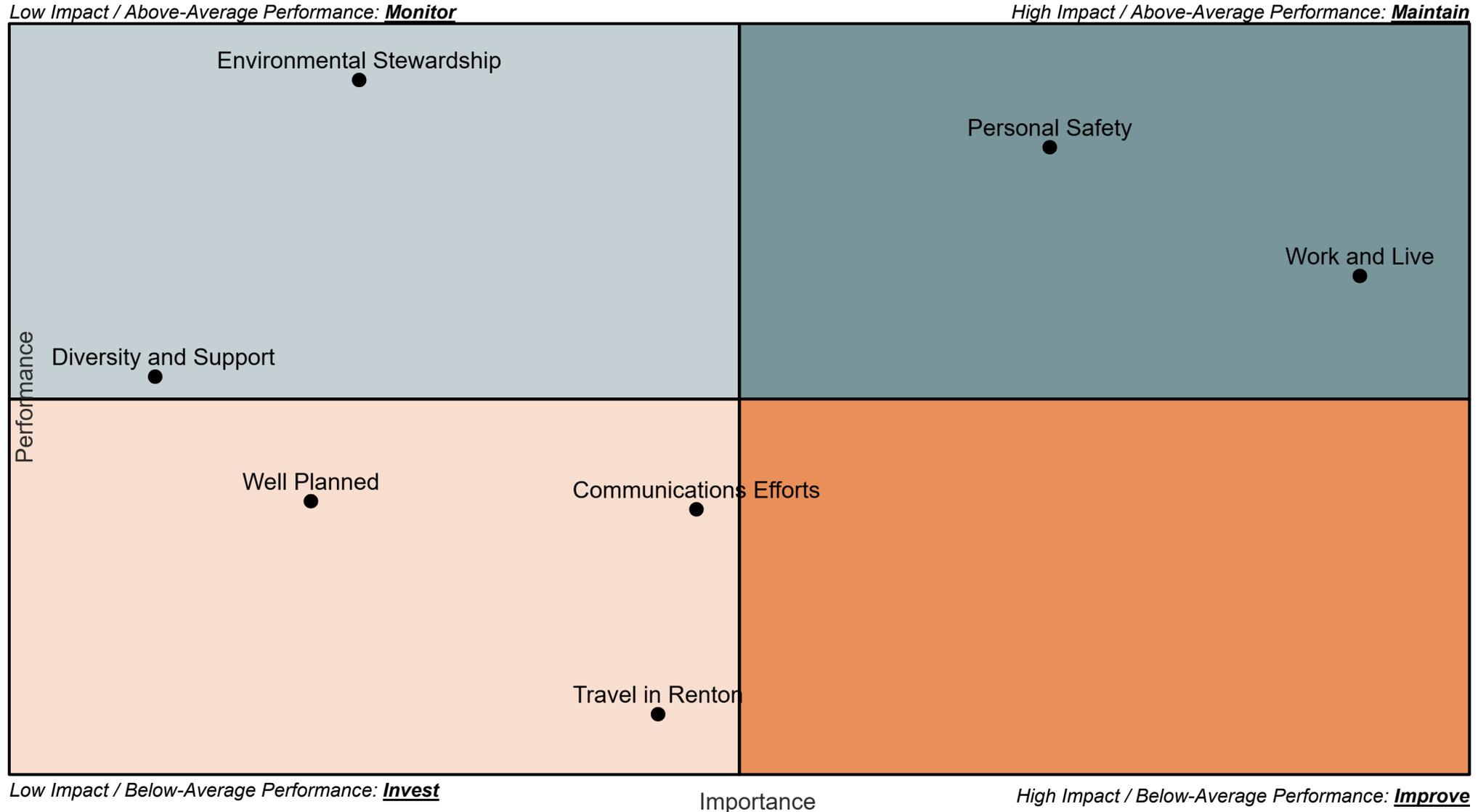
Safety (specifically in neighborhoods during the day)

Live, Work, and Play (specifically neighborhoods and recreation opportunities)

Room for improvement:

Transportation (specifically pedestrian and cyclist safety)

Communication (specifically two-way dialogue with residents)



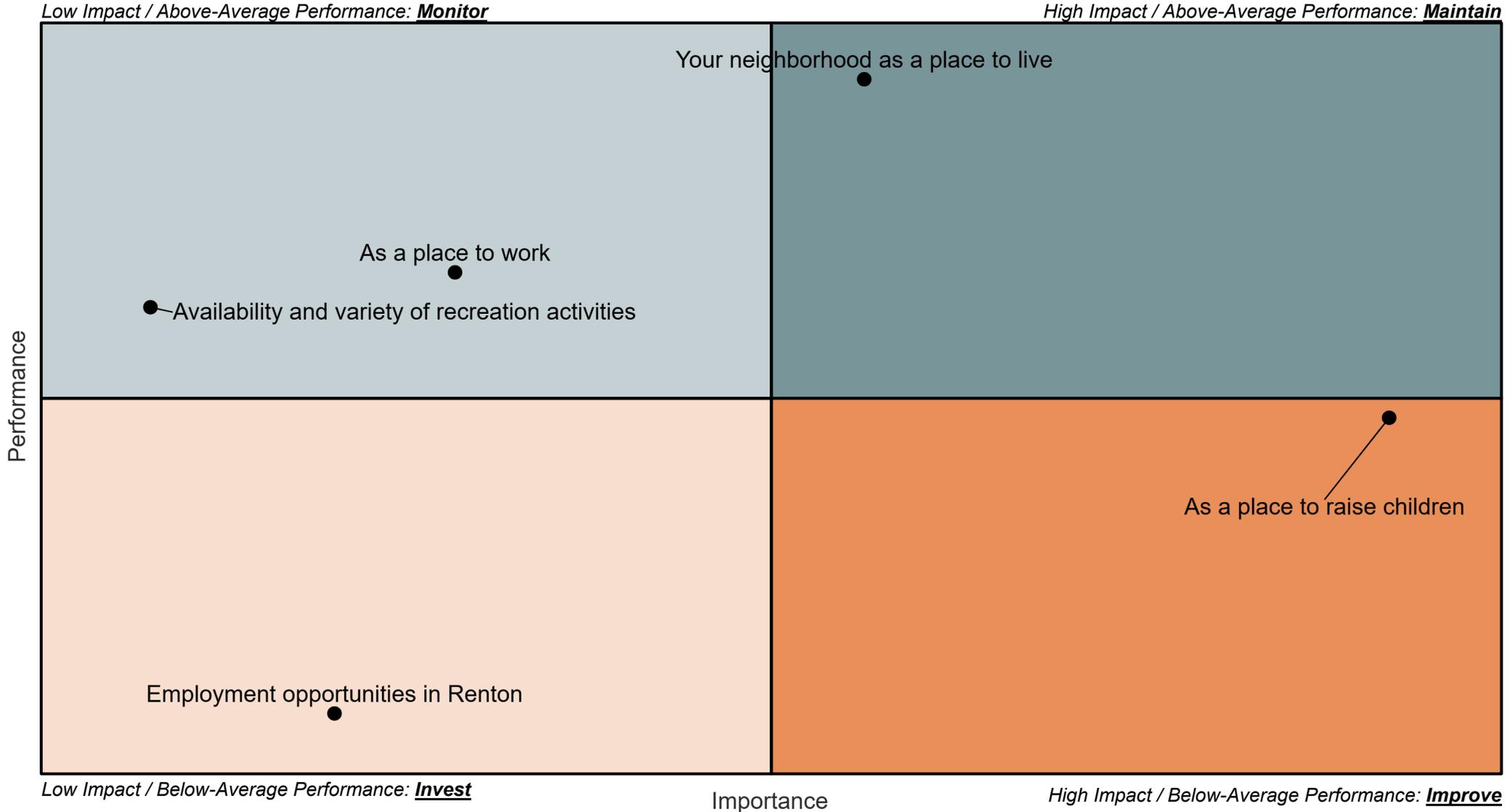
Where the City of Renton is doing well:

Neighborhood livability

Room for improvement:

Renton as a place to raise children

18-34 year-olds and 35-54 year-olds are more likely to give unfavorable ratings to Renton as a place to raise children, compared to 55+ residents. Hispanic residents are also more likely to give unfavorable ratings, compared to Asian, Black, Native, and White residents.

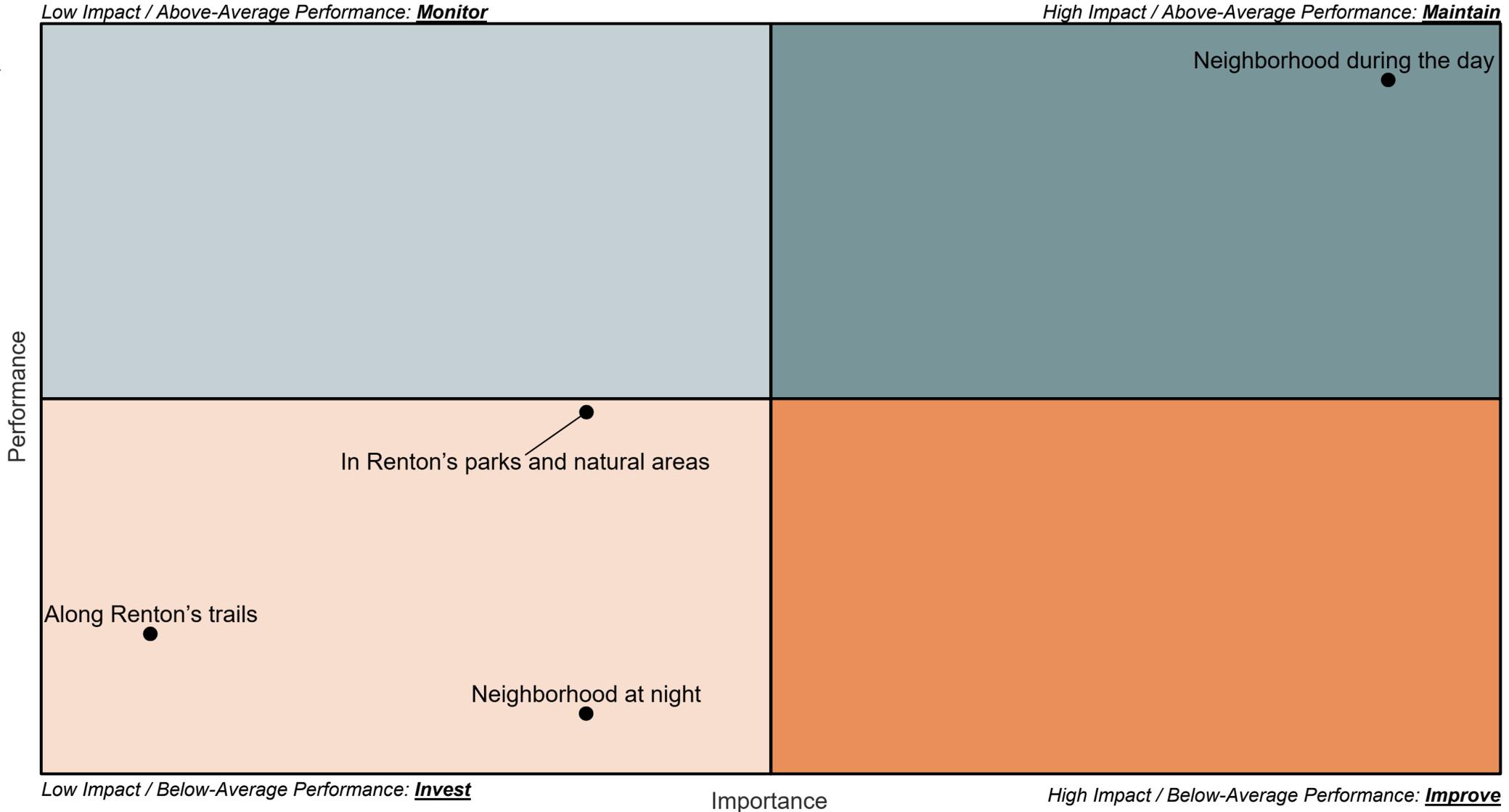


Where the City of Renton is doing well:

Neighborhood safety during the day

Room for improvement:

Safety along trails and neighborhoods at night

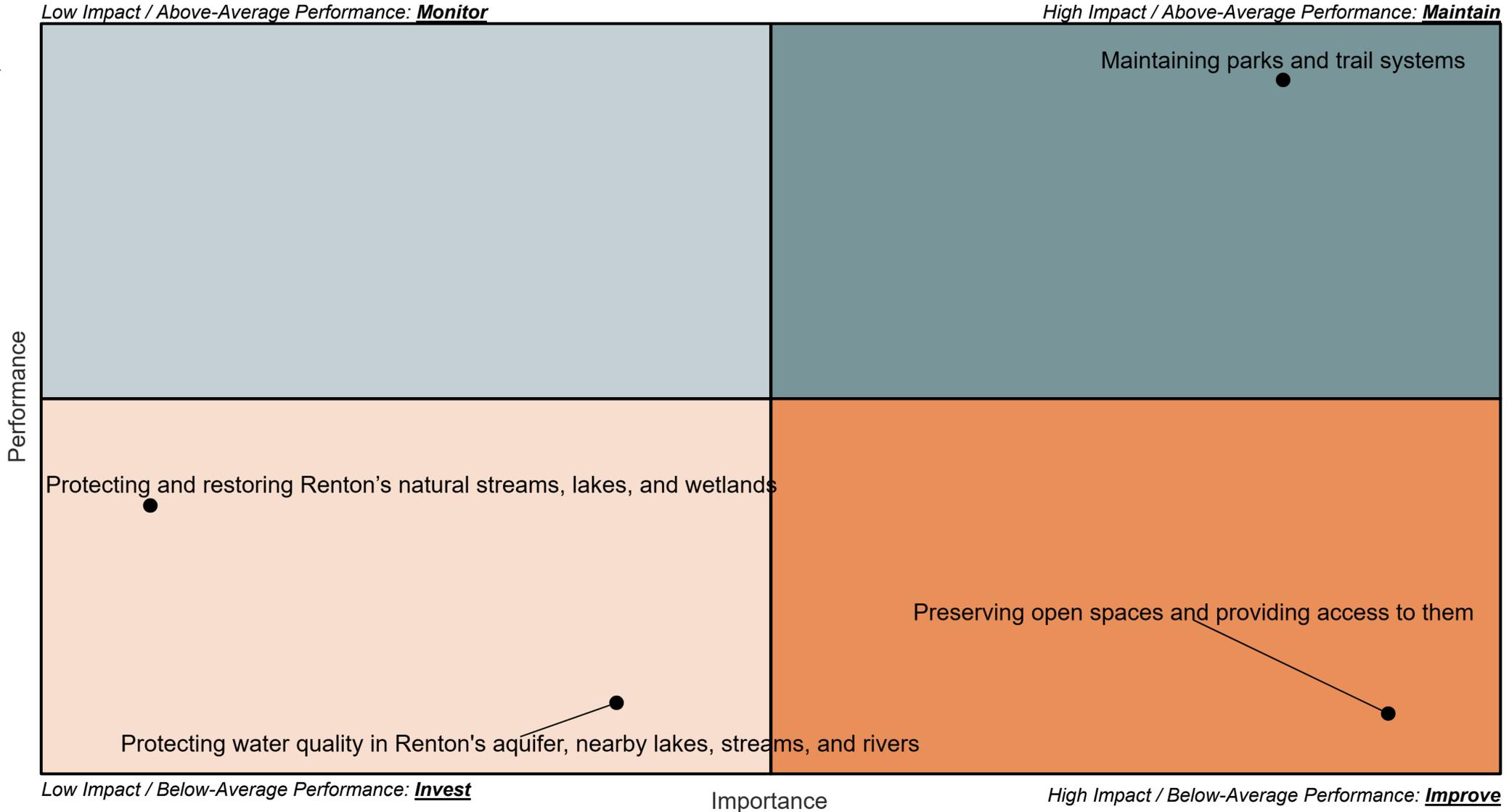


Where the City of Renton is doing well:

Maintaining parks and trail systems

Room for improvement:

Preserving open space and providing access to it



Driver Analysis: Diversity and Support

Where the City of Renton is doing well:

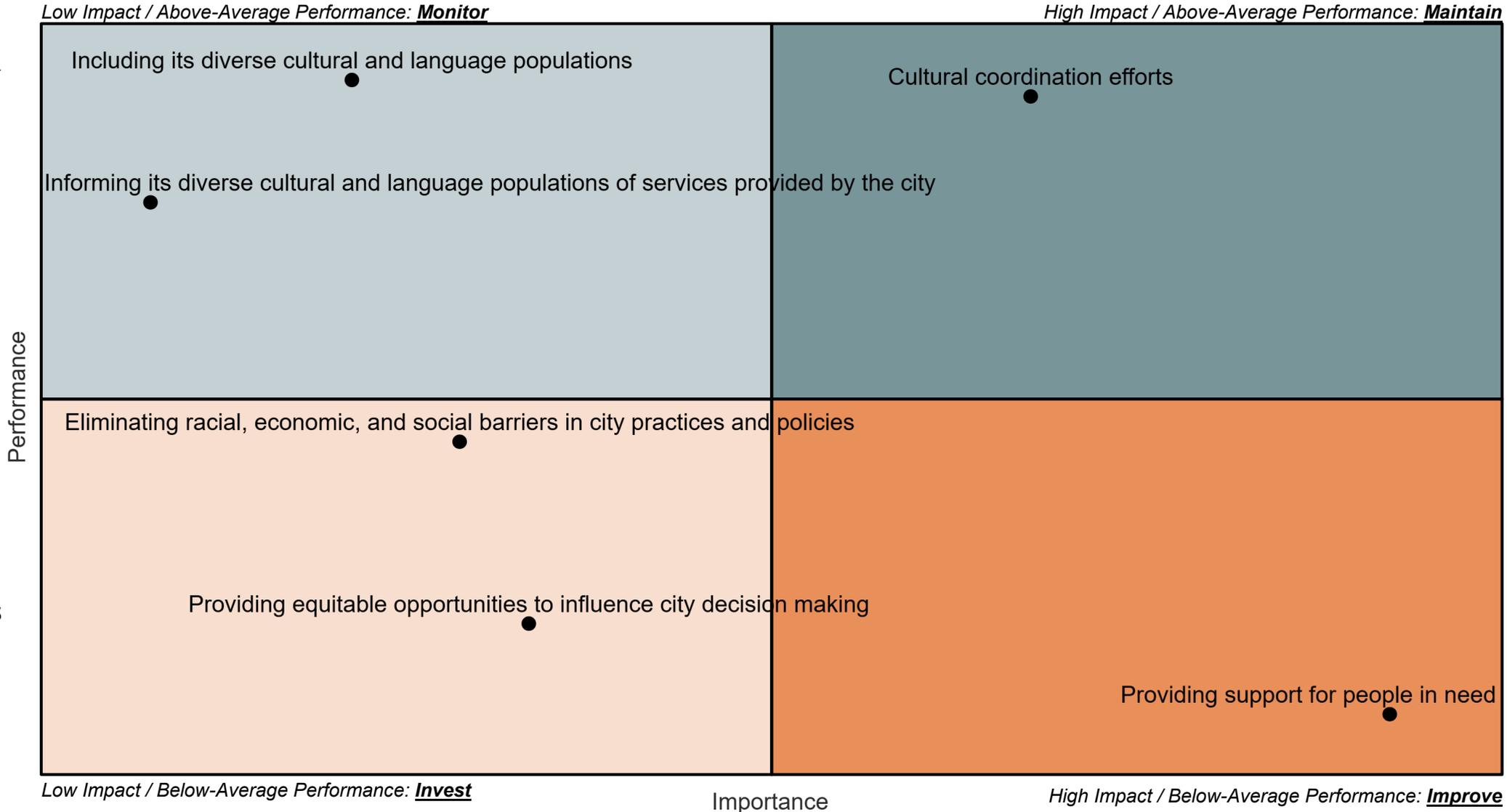
Including its diverse cultural population

Cultural event coordination

Room for improvement:

Providing support for people in need

Providing opportunities to underserved and underrepresented groups to influence decision-making



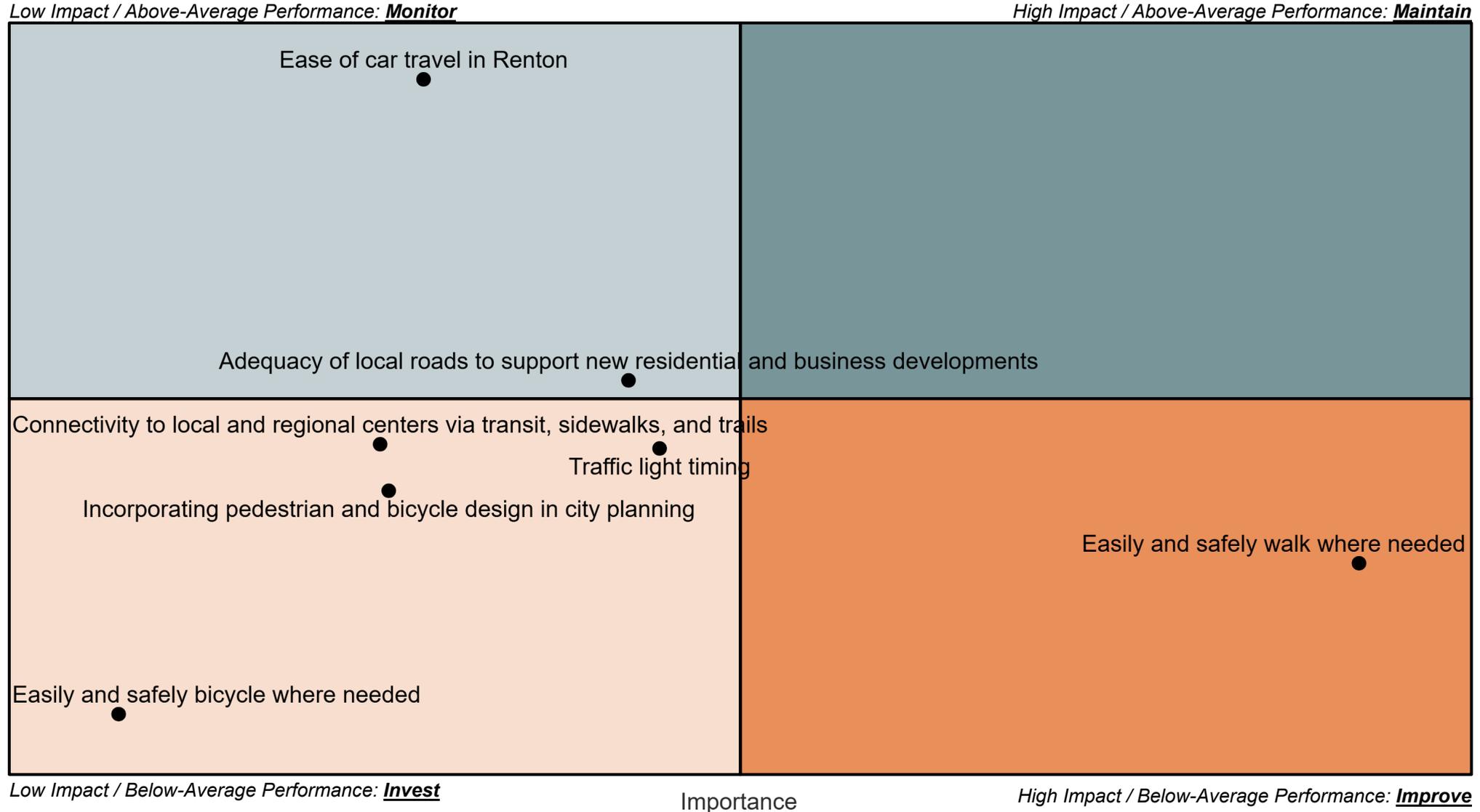
Where the City of Renton is doing well:

Easy car travel around the city

Room for improvement:

**Pedestrian safety
Cyclist safety**

*Discussion question:
Why might pedestrians and cyclists feel unsafe along Renton's roads? Is it lack of sidewalks or bike lanes? Speeding vehicles? Traffic patterns? Encampments?*

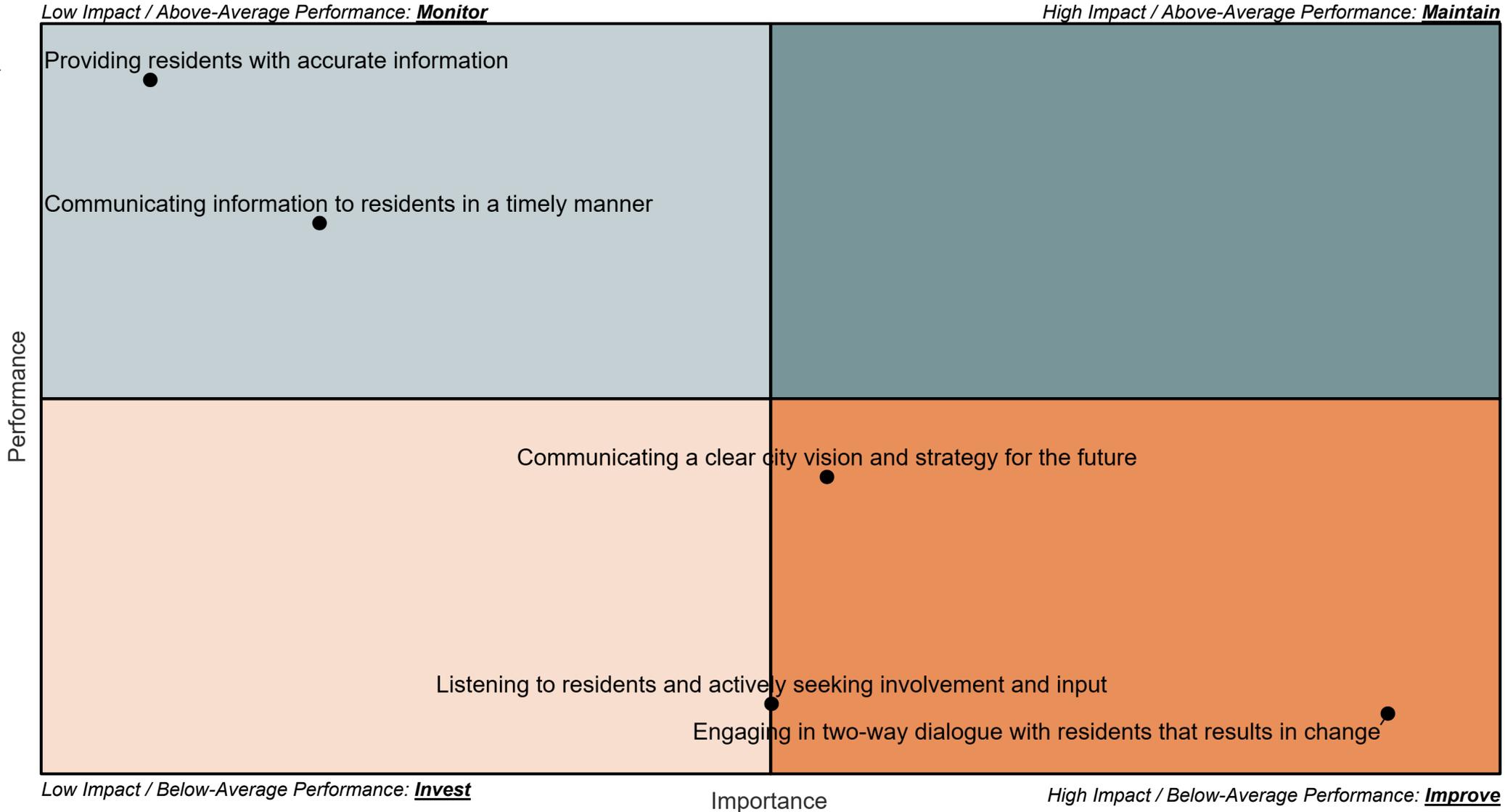


Where the City of Renton is doing well:

Providing accurate and timely information to residents

Room for improvement:

Engaging in two-way dialogue with residents that results in change





Community Priorities



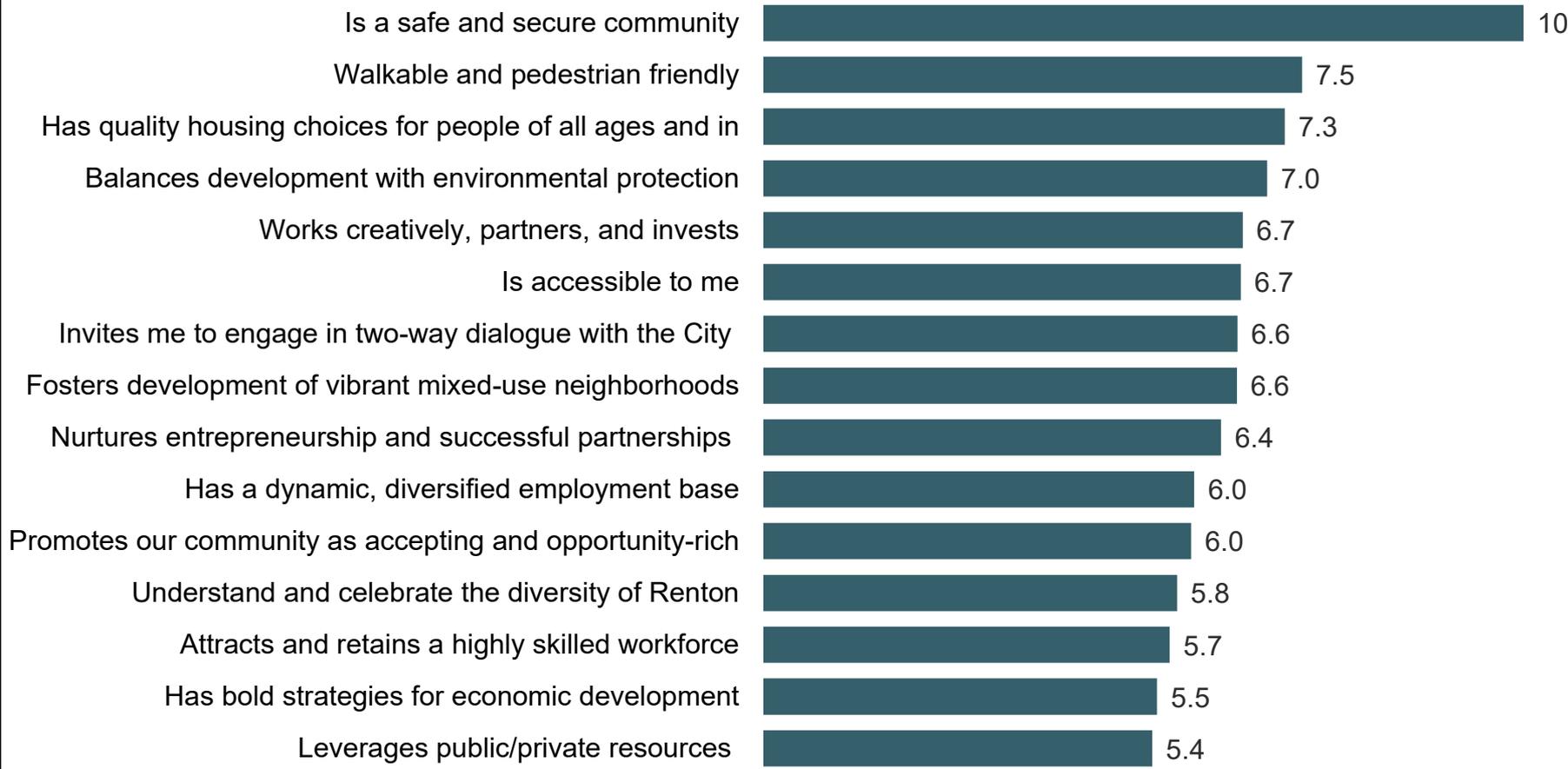


Importance Scores - Community Priorities

Most important priorities:

- Safety and security
 - Top priority for all
- Walkability
 - Higher priority for residents under 55, homeowners, and middle to high income households
- Quality housing for all ages and incomes
 - Higher priority to young people, seniors, renters, and low to middle income households

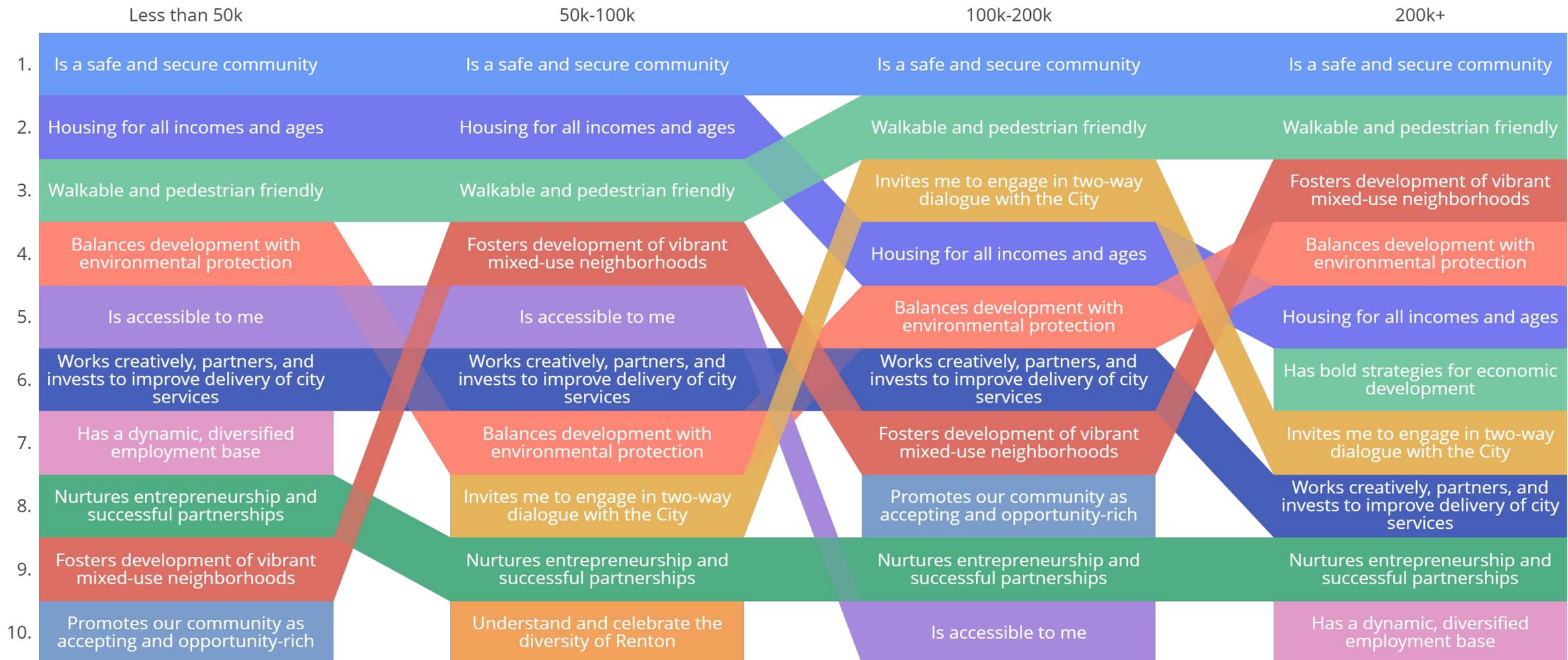
How to interpret importance scores:
 An "importance score" is calculated for each city priority and together all the scores add up to 100. This metric shows how much more important any one city priority is from another, in the opinions of respondents.



Priorities - Age Comparison

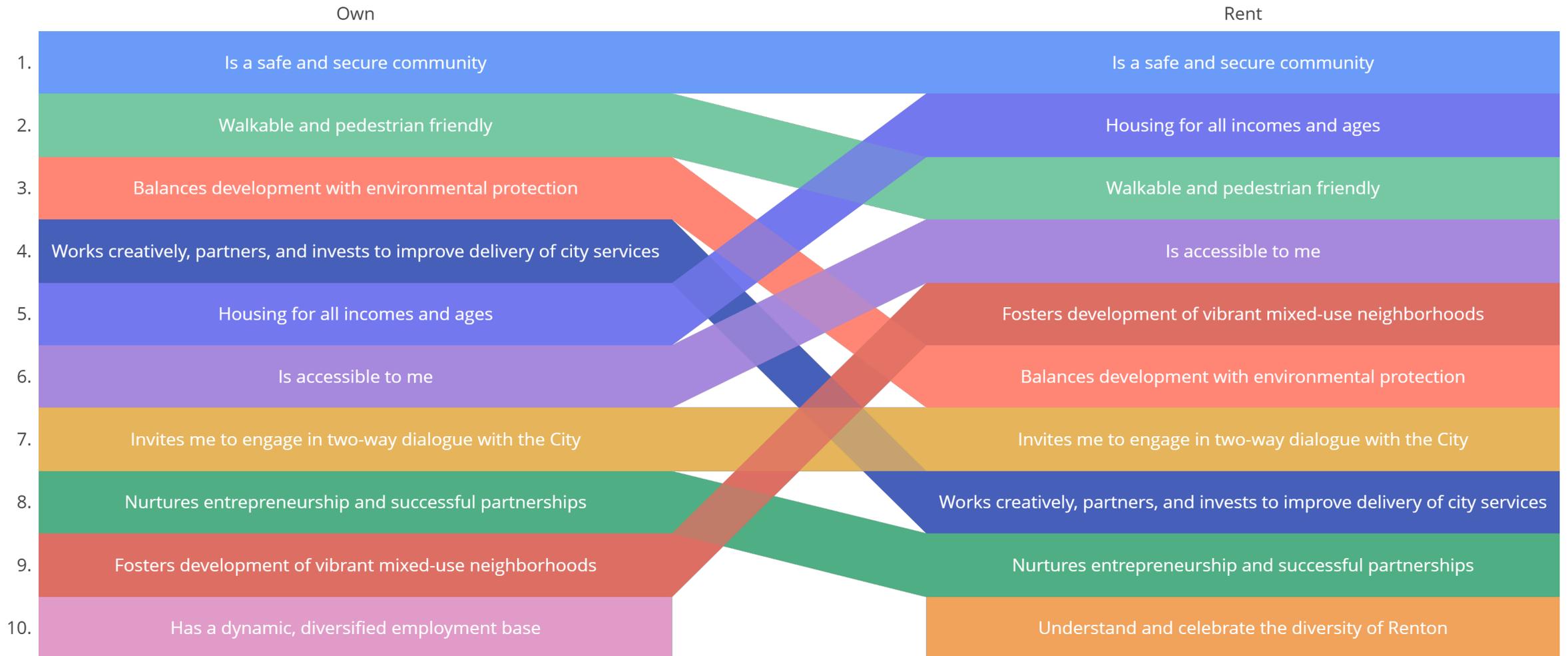


Priorities - Income Comparison





Priorities - Homeowners and Renters





Challenges Facing the City of Renton

- Most significant challenges facing Renton

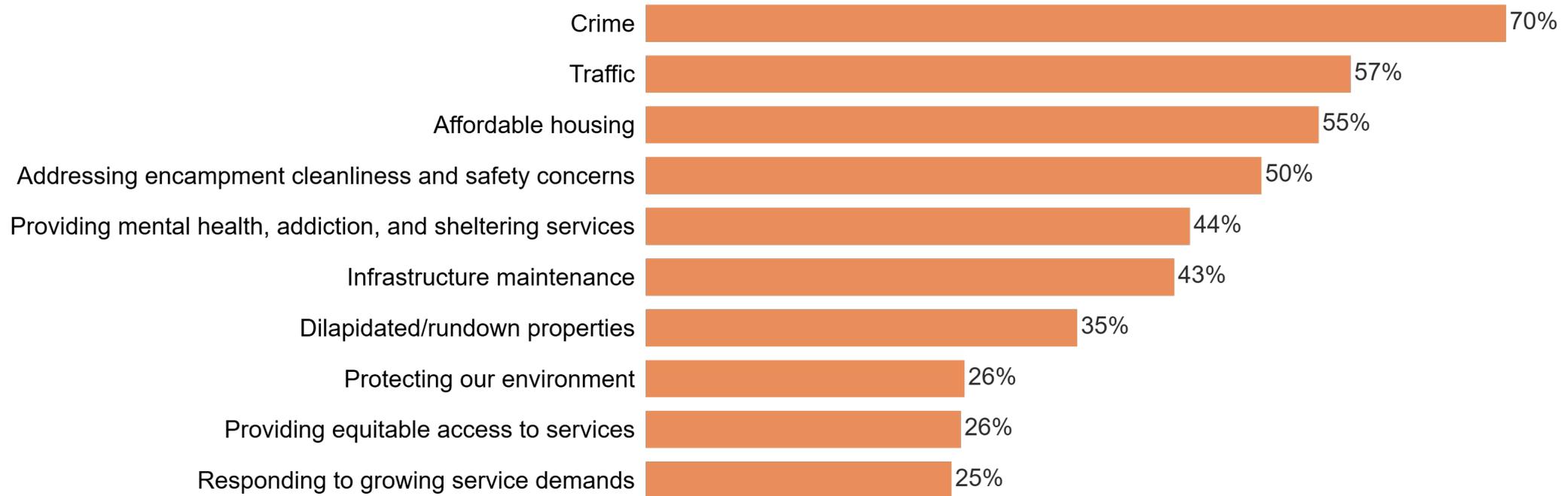




Most Significant Challenges

The majority of residents feel Renton is facing very complex challenges of crime, congestion, housing affordability, and homelessness. The affordability of housing is more widely reported as a challenge by 18-34 year-olds, renters, and low-income households. Roughly half of residents see encampments and providing services to those in need as a significant challenge.

What do you see as the most significant challenges facing the City of Renton in the next 5 years.
Please select all that apply.





Livable Community

- Quality of life
- Direction city is headed
- Sense of community
- Comparability to other communities
- Responsible use of tax dollars
- Environmental stewardship efforts
- Traffic and transportation
- Walkability by neighborhood
- Other livability traits

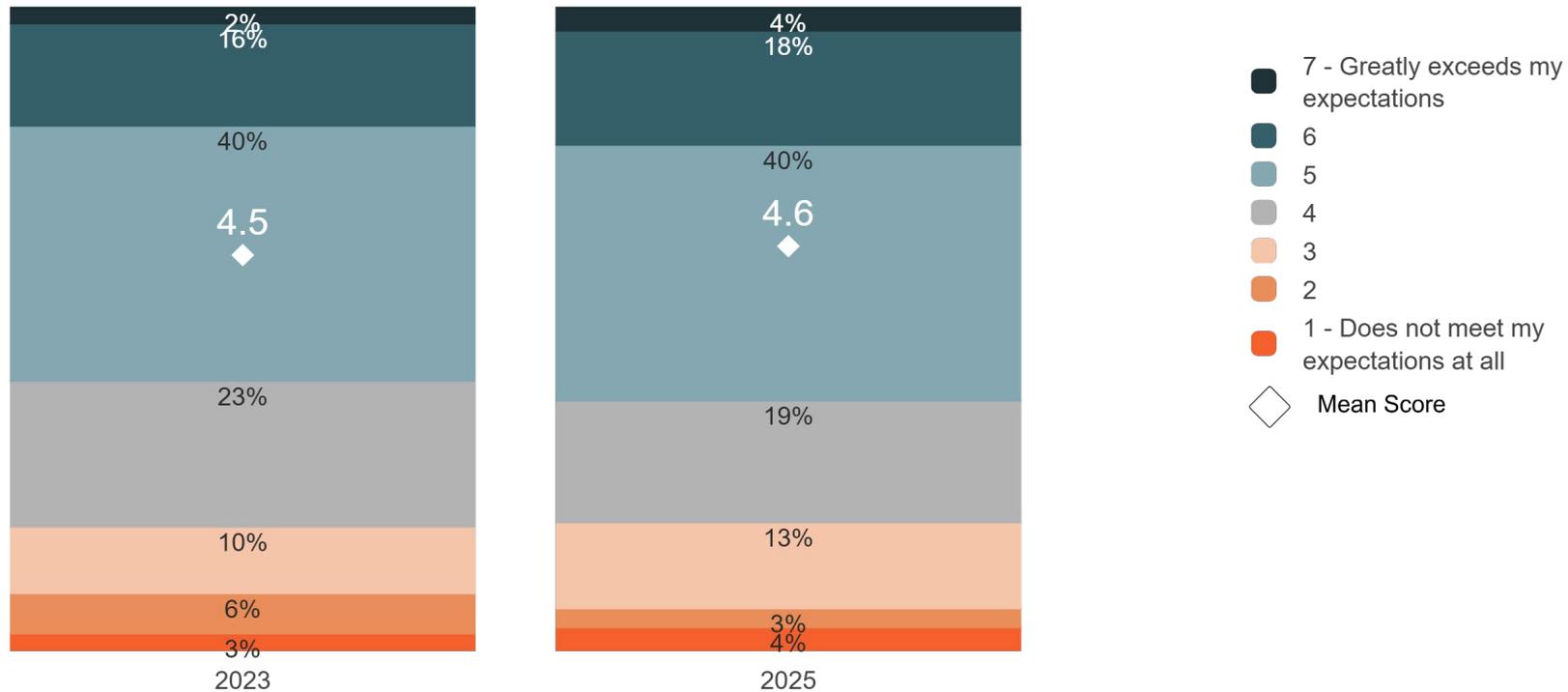


Quality of Life

Two-thirds of residents gave a rating of 5 or higher when asked to rate their quality of life in Renton. Ratings are higher among senior residents (65+) than residents younger than 65. There are no differences when looking at income, race, or other demographics.

How would you rate your overall quality of life in Renton?

Using a scale from 1 to 7 where “1” means the quality of life in Renton “does not meet your expectations at all” and “7” means the quality of life “greatly exceeds your expectations.”



Direction City is Headed

Half of residents gave a rating of 5 or higher when asked what direction Renton is headed. Senior residents have more optimism about Renton's direction, compared to younger groups.

Overall, would you say that Renton is headed in the right or wrong direction?

Using a scale from “1” to “7” where “1” means “strongly headed in the wrong direction” and 7 means “strongly headed in the right direction.”



Sense of Community

Sense of community is strongest among long-time residents and lower to middle income households. There is opportunity to foster a sense of community among younger age groups and new residents.

Overall, how would you rate the sense of community and belonging you feel in Renton?

Using a scale from “1” to “7” where “1” means “no sense of community” and 7 means “strong sense of community.”

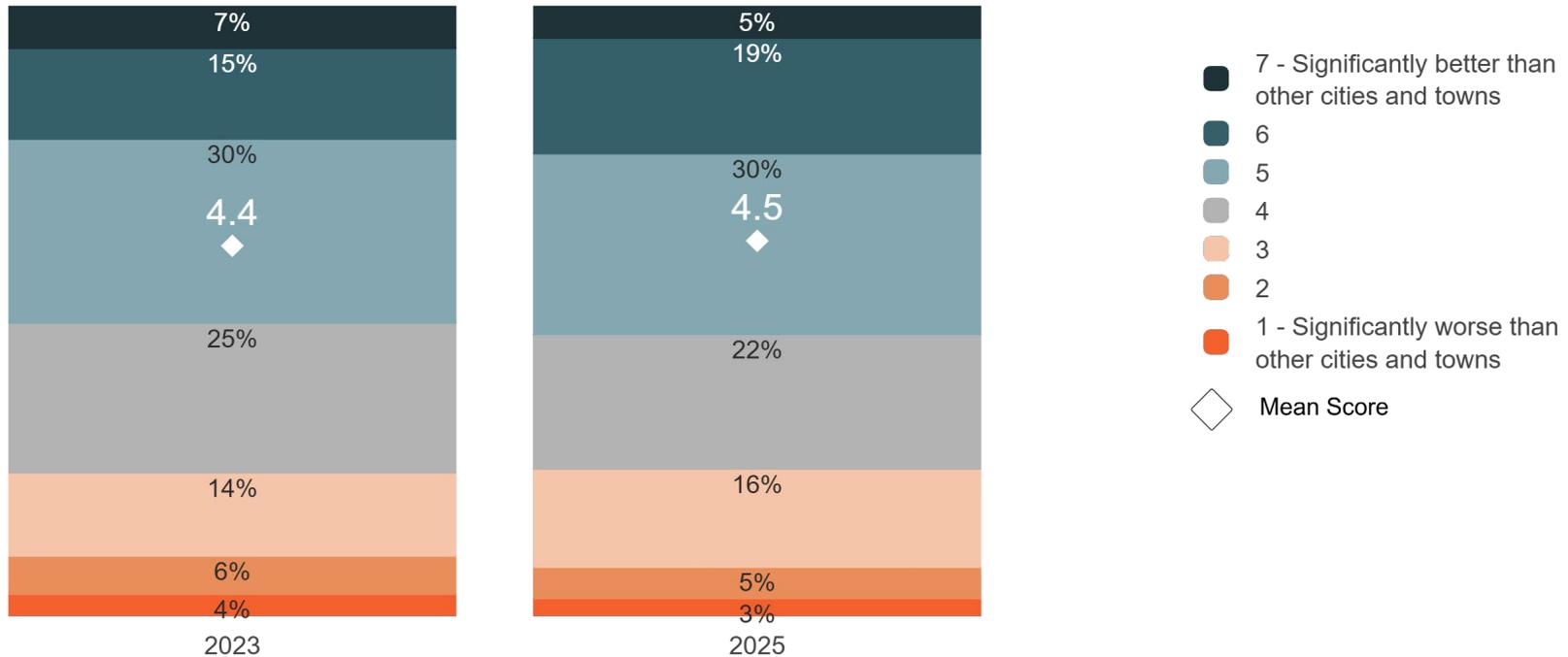


Comparability to Other Communities

Over half of residents gave a rating of 5 or higher when asked how Renton compares to other cities and towns. Seniors and residents who have lived in the area longer gave the highest ratings.

Compared to other cities and towns, how would you rate Renton as a place to live?

Using a scale from 1 to 7 where 1 means “significantly worse than other cities and towns” and 7 means “significantly better than other cities and towns.”

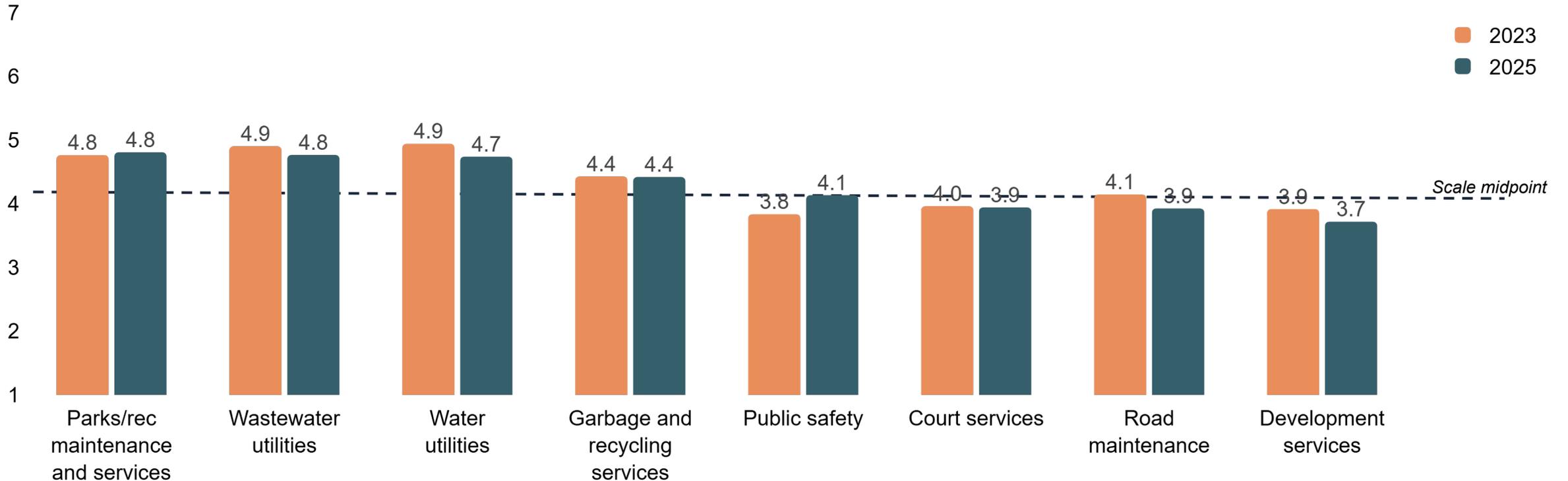


Responsible use of Tax Dollars

Six in 10 residents' expectations are exceeded when it comes to how funds are being used for parks and recreation, wastewater, and water utility services. All ratings are consistent with 2023.

Do you feel your City tax dollars are being used responsibly and correctly in the following areas?

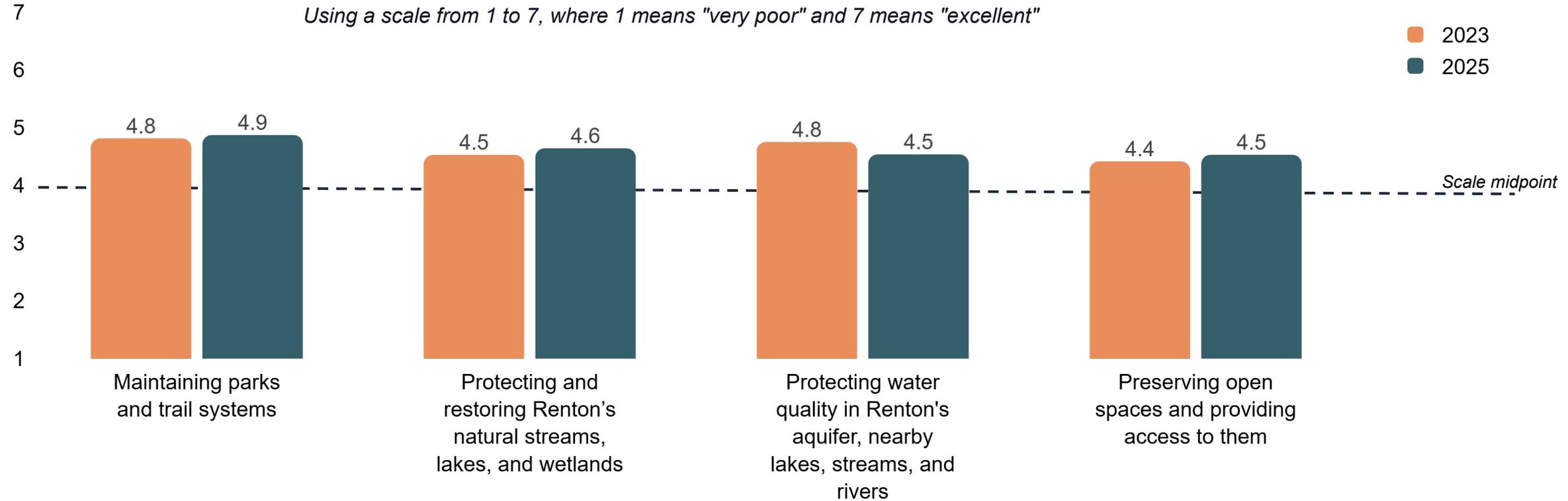
Using a scale from 1 to 7, where 1 means "does not meet my expectations at all" and 7 means "greatly exceed my expectations"



Environmental Stewardship

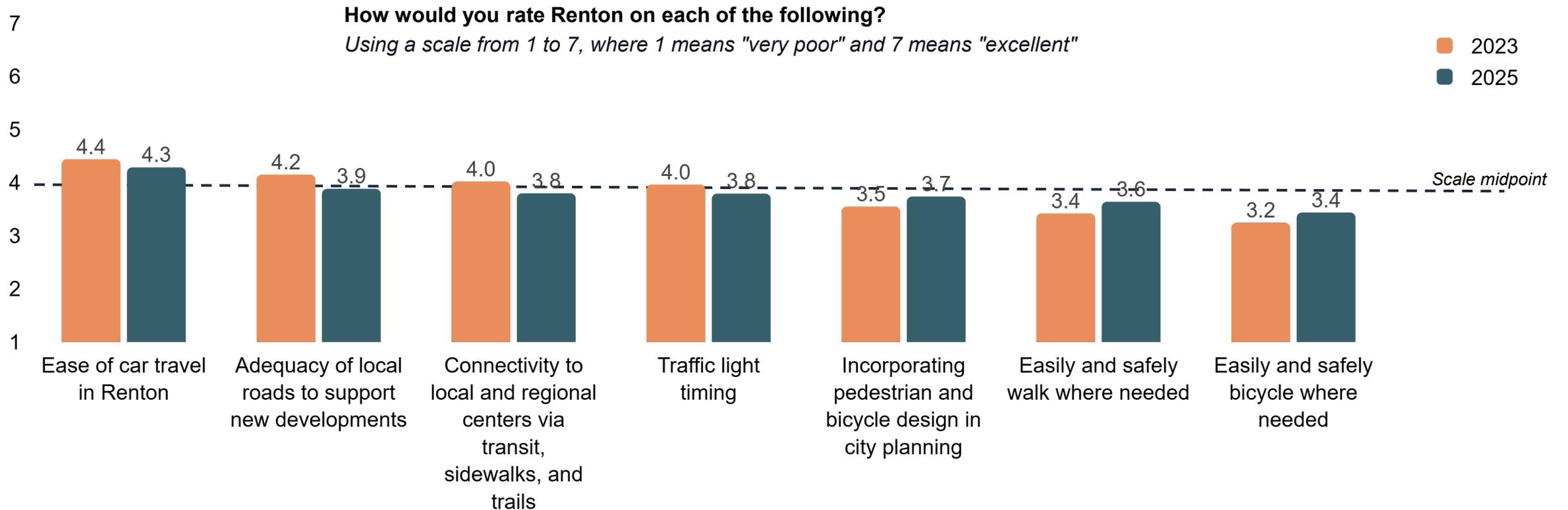
Two-thirds of residents gave favorable ratings (5 or higher) to Renton's park and trail system maintenance, preservation of open space, and protection of water. West Hill residents gave the highest ratings to park stewardship and open space access, compared to those who live in other areas.

Please rate Renton's environmental stewardship efforts in the following areas.
Using a scale from 1 to 7, where 1 means "very poor" and 7 means "excellent"



Traffic and Transportation

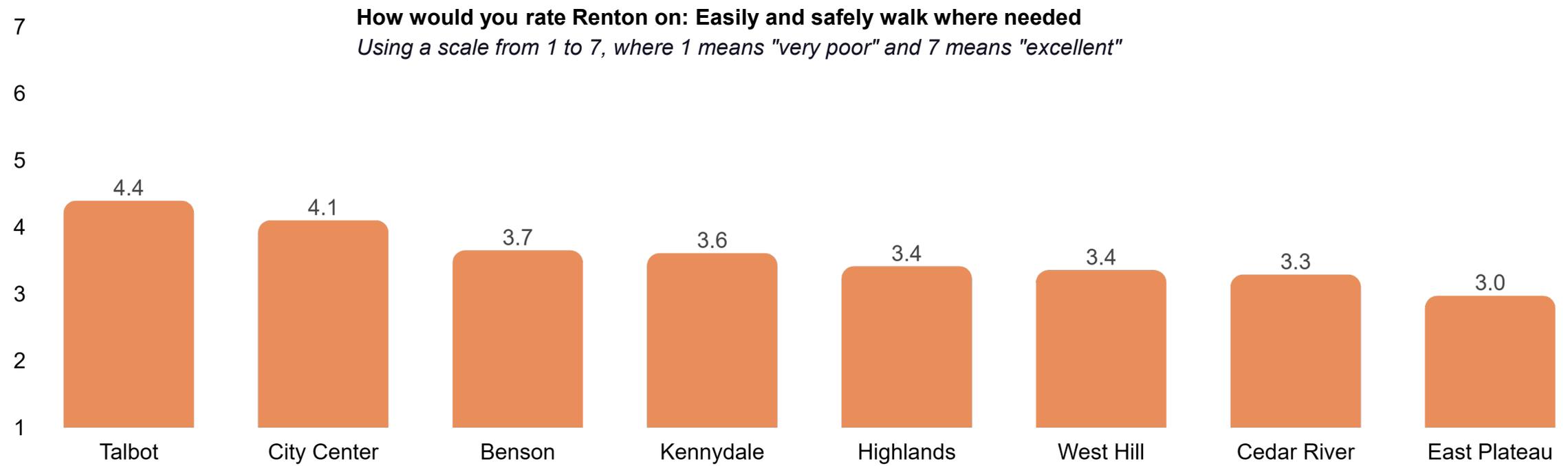
Ratings for traffic and transportation questions are consistent with 2023. The bottom three ratings center around safety and infrastructure for pedestrians and cyclists. Walkability received the second-highest importance score in the priority analysis.





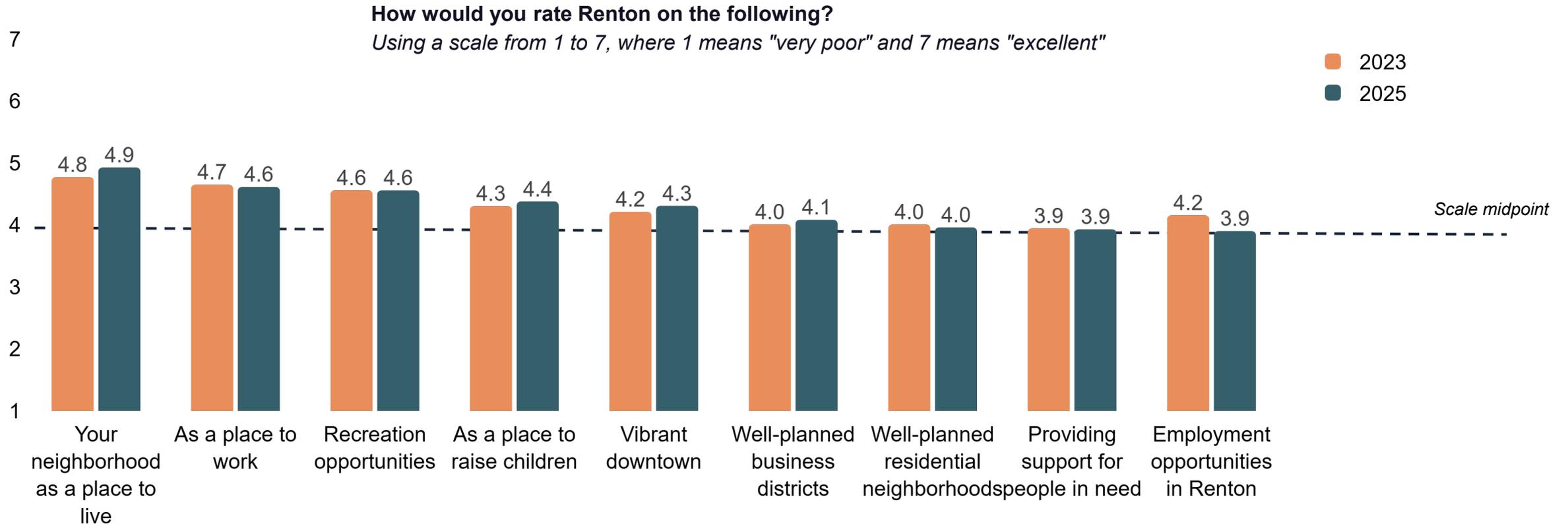
Walkability by Neighborhood

Walkability ratings vary by neighborhood. Safety data suggests that in some neighborhoods, walkability ratings may be more impacted by a lack of sidewalks and lighting, while in other areas, it may be more about street crime. For example, Highlands residents were significantly more likely to cite lack of sidewalks and reckless driving as reasons for feeling unsafe in their neighborhood. Cedar River and City Center residents were more likely to cite homeless encampments, but less likely to cite a lack of sidewalks. East Plateau residents were more likely to cite a lack of police presence.



Other Livability Traits

The majority of residents view Renton as a good place to live, work, and play. Long-term residents rate Renton more favorably as a place to work than newer residents. All ratings are consistent with 2023.





Civic Engagement





Activities and Events with Higher Participation

Renton's most popular activities center around getting outside, whether it's going to a park, hiking, or attending the Farmer's Market.

In the past 12 months, have you or anyone in your household done any of the following?
Showing "Yes, me personally" + "Yes, someone in my household"





Activities and Events with Lower Participation

Survey data suggests higher participation in city recreation programs among women compared to men. Multilingual households were more likely to have attended an arts or performance event. Renton History Museum has higher participation among those with a mobility, sensory, or other disability or chronic condition.

In the past 12 months, have you or anyone in your household done any of the following?
Showing "Yes, me personally" + "Yes, someone in my household"



Special Event Coordination Efforts

Fifty-six percent of residents gave a rating of 5 or higher to Renton's culturally-focused event coordination efforts, consistent with 2023.

Please rate the City of Renton's coordination efforts on culturally focused community engagement and/or experiences provided by Renton.

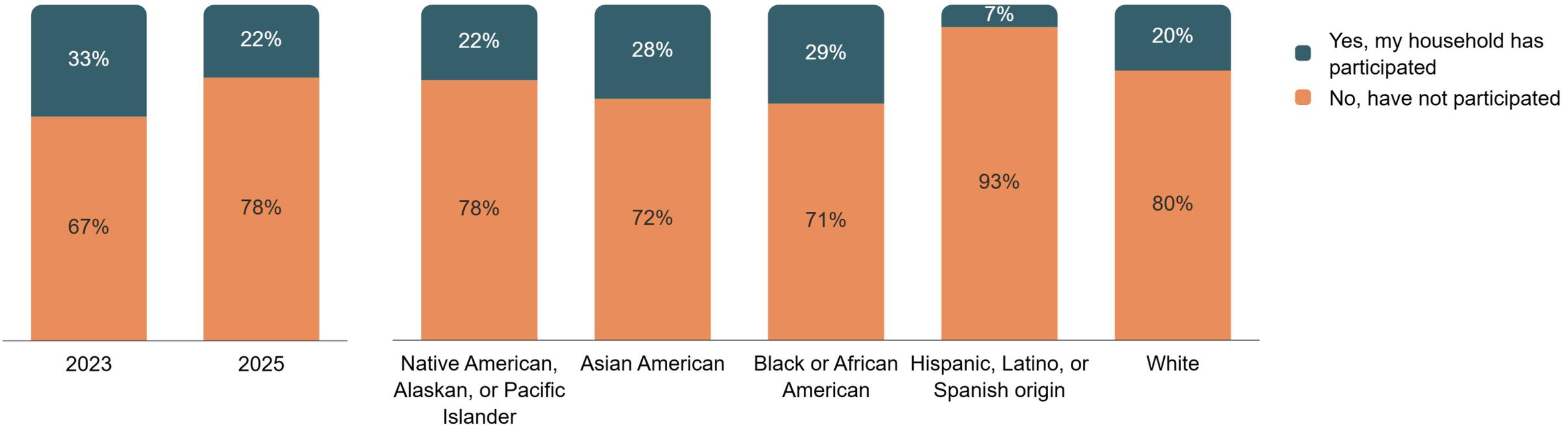
Using a scale from 1 to 7 where "1" means "Very poor" and "7" means "Excellent"



Participation in Special Events

Reported participation levels have decreased since 2023. Hispanic residents were significantly less likely to have participated compared to Asian and Black residents.

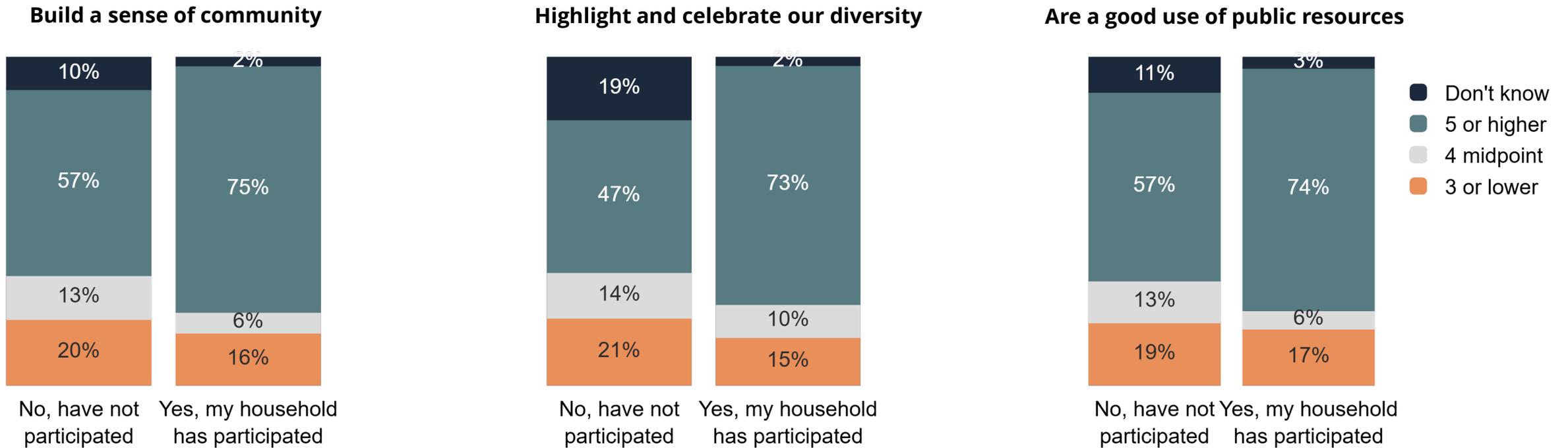
Have you participated in an of these culturally focused events and/or experiences provided by the City of Renton?



Value of Special Events

Three-quarters of residents who have participated in Renton's culturally-focused special events feel that they build a sense of community, celebrate the community's diversity, and are a good use of public resources.

To what extent do you agree or disagree that city sponsored special events and activities...
Using a scale from 1 to 7 where "1" means "Strongly disagree" and "7" means "Strongly agree"





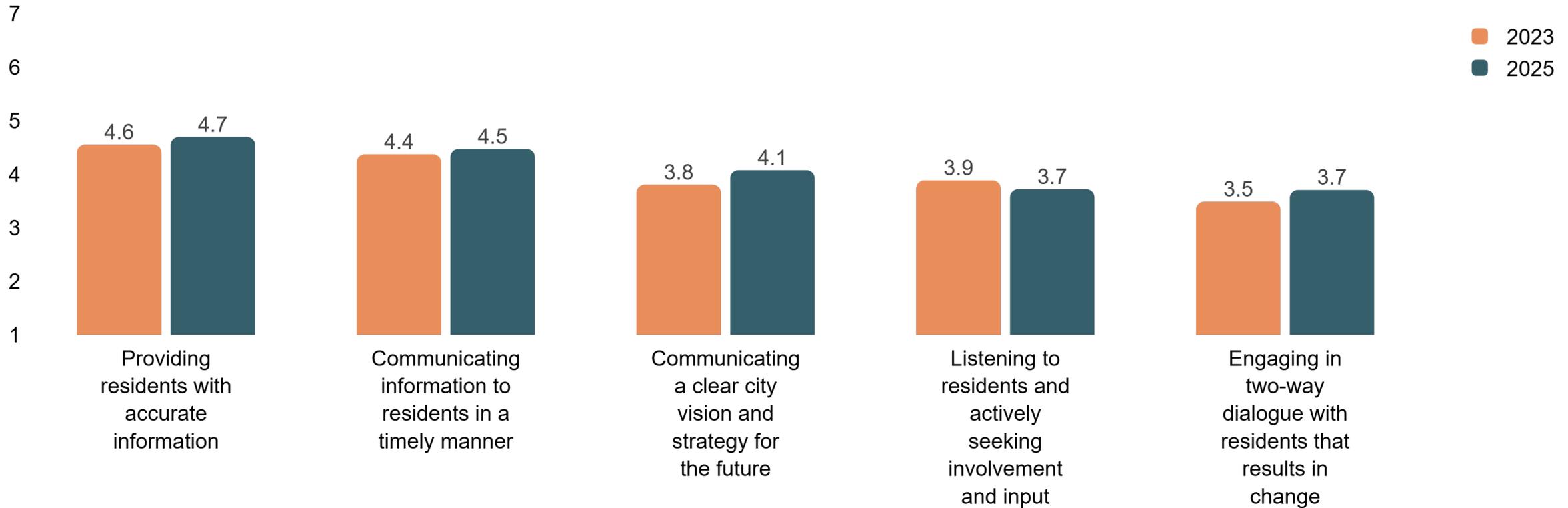
Communication



Communication Efforts

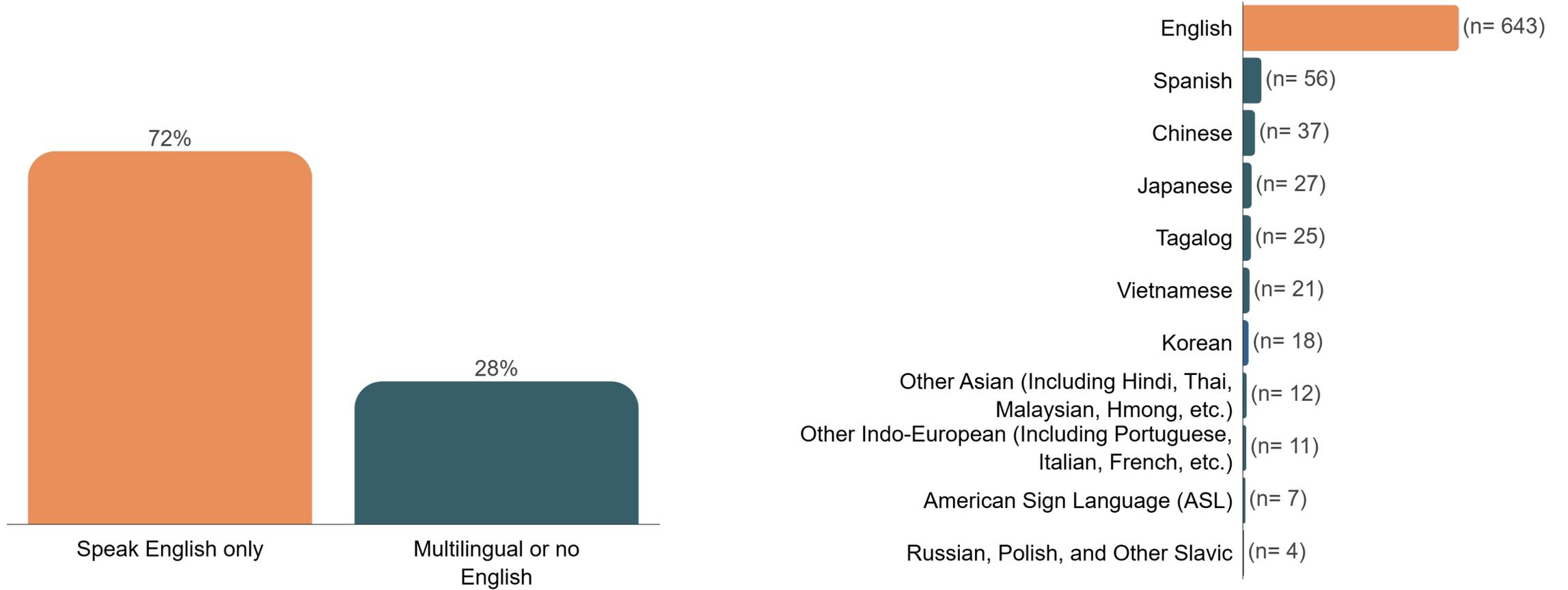
Communication ratings are consistent with 2023. The majority feel the city is doing a good job of providing accurate and timely information. There is room for improvement on communicating a clear vision and engaging with residents in a way that results in change.

How would you rate Renton on each of the following?
Using a scale from 1 to 7, where 1 means "very poor" and 7 means "excellent"



Languages Spoken at Home

Twenty-eight percent of survey respondents live in a multilingual or non-English speaking household.

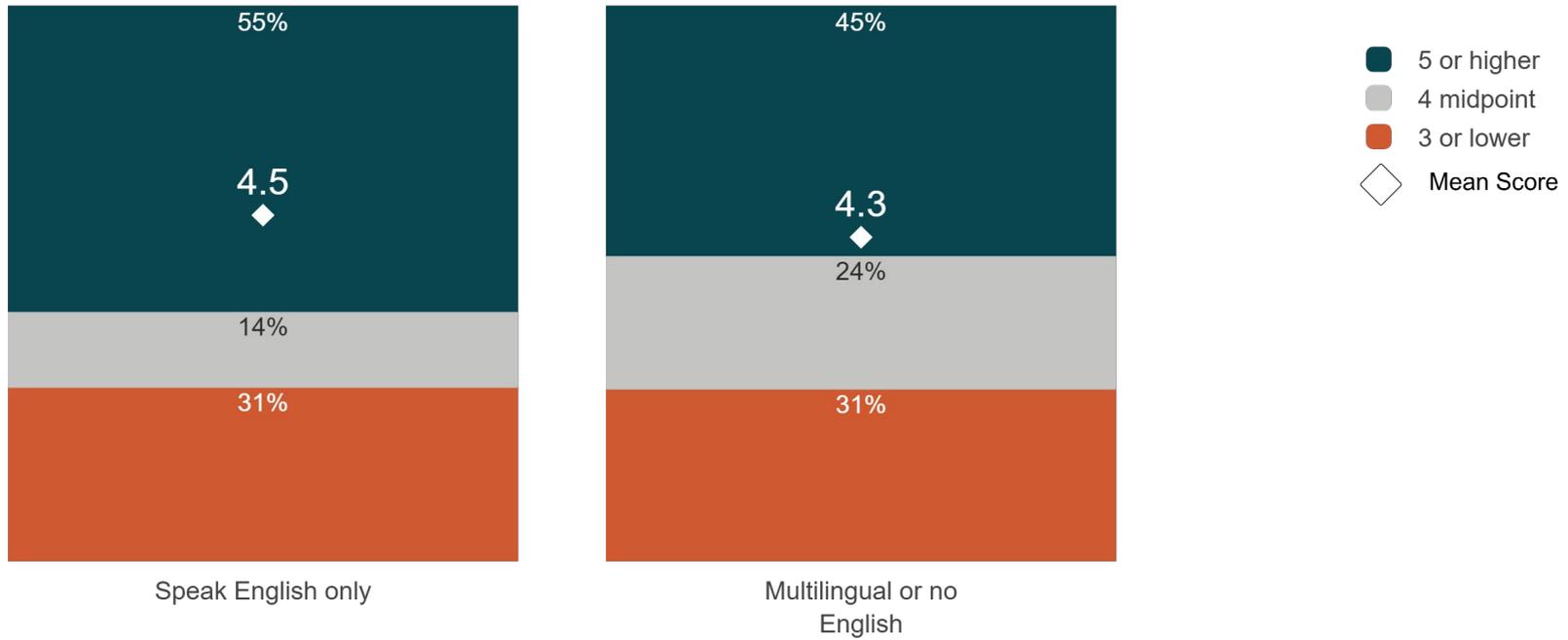




Connecting with our Diverse Language Population

Fifty-two percent of residents gave a rating of 5 or higher to the city's job communicating its services to the diverse cultural and language populations in Renton. Residents from multilingual or non-English-speaking households gave ratings consistent with that of English-only residents.

How would you rate Renton on: Informing its diverse cultural and language populations of services provided by the City.
Using a scale from 1 to 7, where 1 means "very poor" and 7 means "excellent"

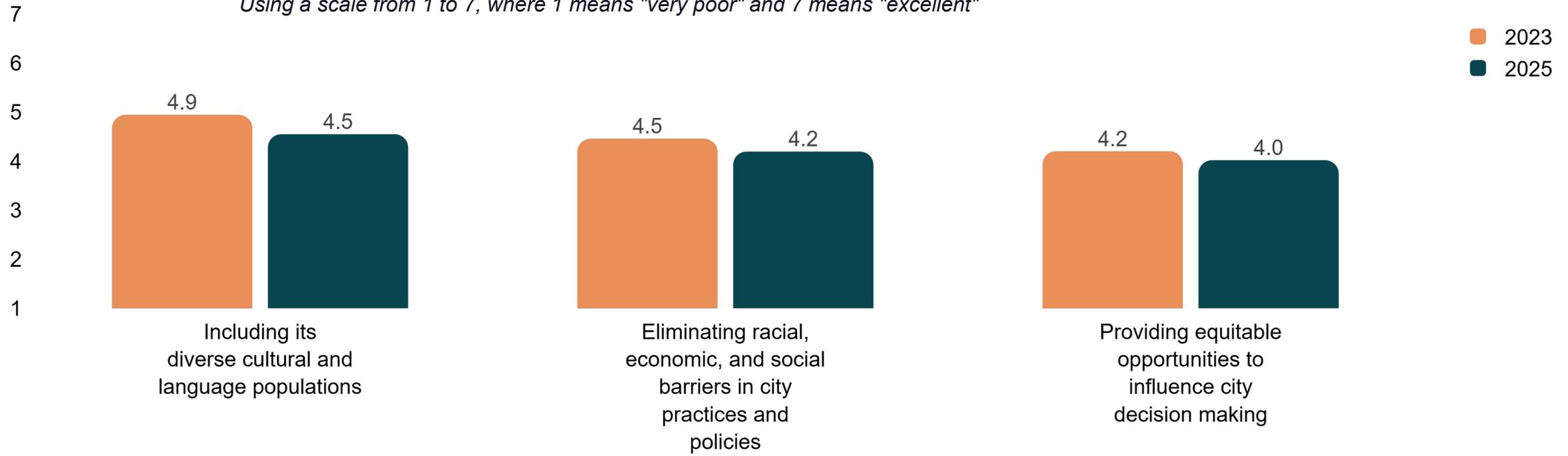




Inclusion and Equitable Access

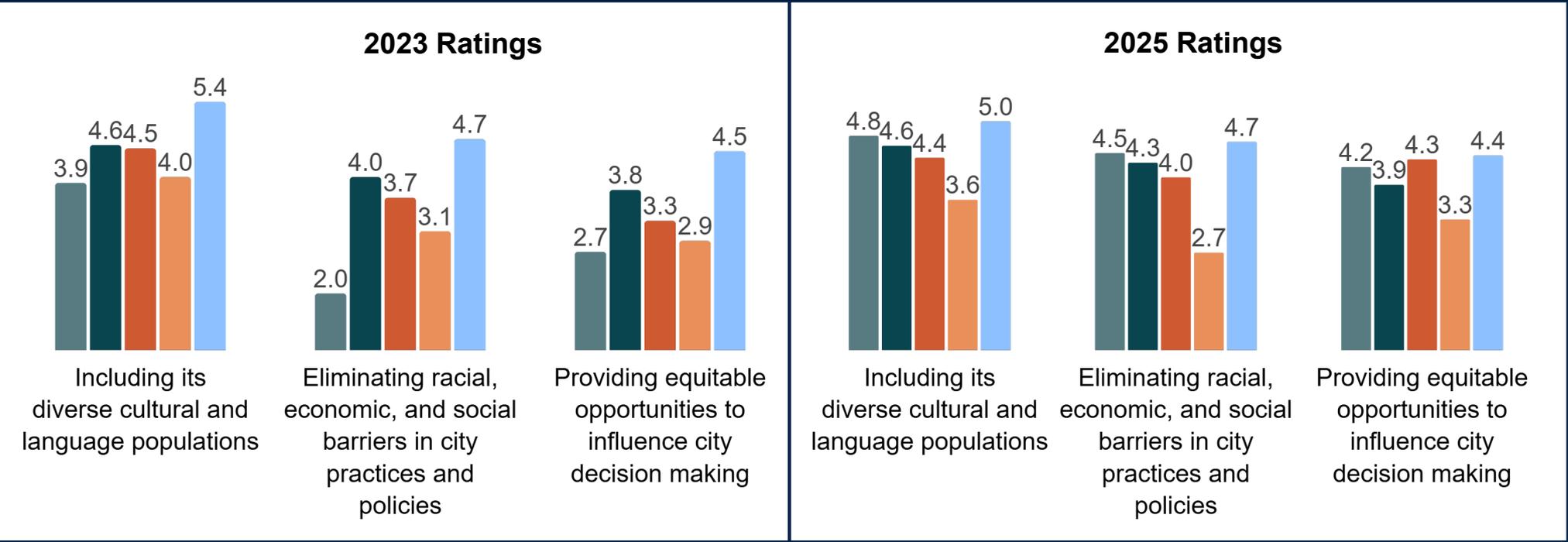
Ratings for inclusion of diverse populations have decreased from 2023, while ratings for elimination of barriers and equitable access to decision-making remain consistent. Ratings are consistent between English-only households and multilingual households.

How would you rate Renton on each of the following?
Using a scale from 1 to 7, where 1 means "very poor" and 7 means "excellent"



Inclusion and Equitable Access Trended - By Race

The 2025 data suggests shifting perceptions. Native American, Alaskan, and Pacific Islander residents reported improved views on elimination of barriers and access to decision-making access compared to 2023 (p value = 0.03 and 0.04). While sample sizes for this group are small (n=18 in 2023, n=37 in 2025), this shift is statistically significant. The rating gap between groups for equitable decision-making access narrowed, with White residents no longer significantly outrating Asian, Black, and Native residents, as was the case in 2023. However, Hispanic residents continue to report lower ratings than all other groups on the elimination of barriers to city practices and policies.

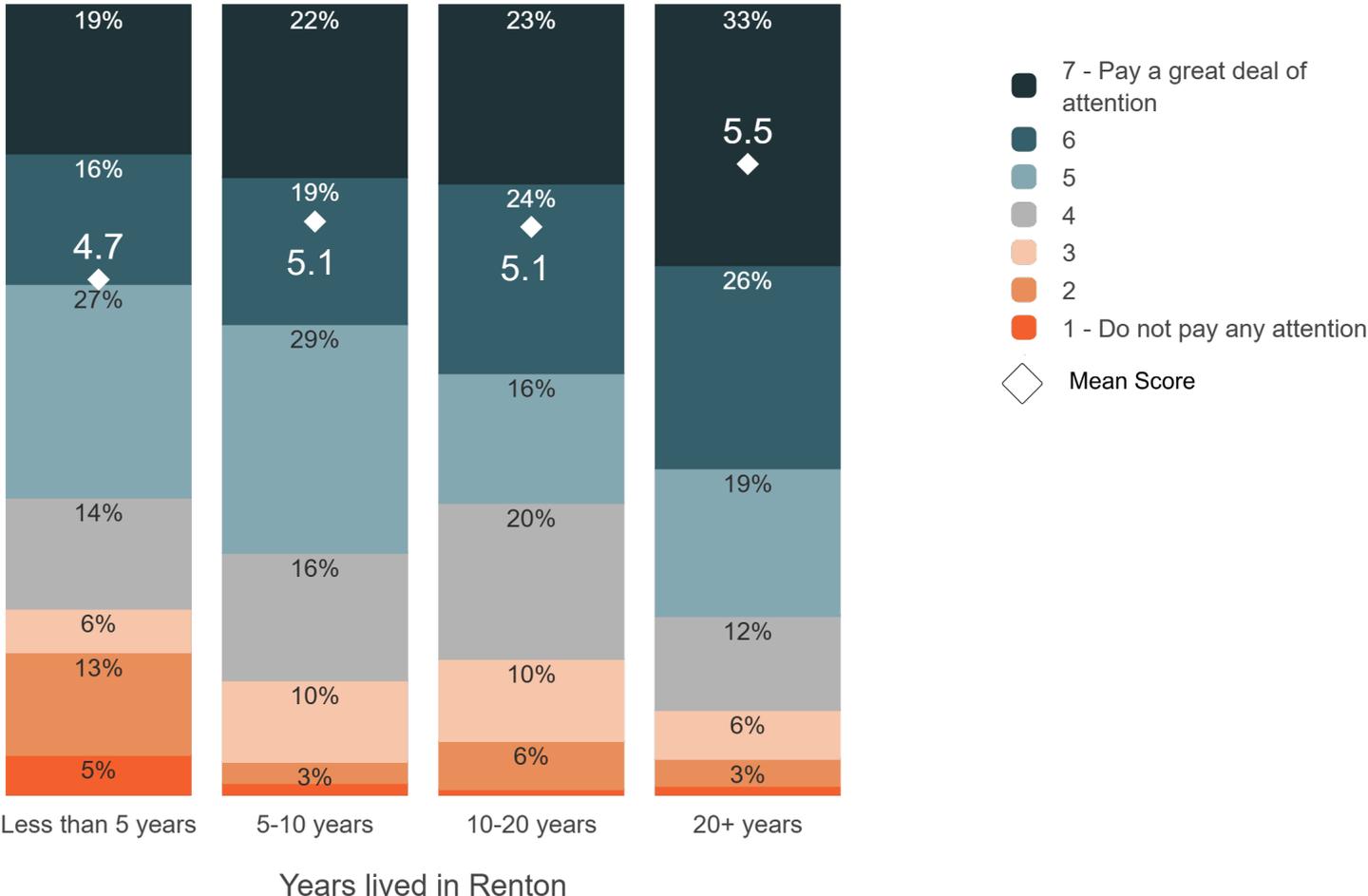


- Native American, Alaskan, or Pacific Islander
- Asian American
- Black or African American
- Hispanic, Latino, or Spanish origin
- White

Attention Paid to Local Info

The majority of residents are paying at least some attention to local news and events, and one-quarter pay a great deal of attention. Homeowners and those who have lived in Renton longer are more likely to be tuned in.

How much attention do you pay to news and events about Renton?





Local Media Preferences

Website: most widely utilized information resource, consistent use across all demographic categories.

Cable access channel: Least utilized, consistent across demographics.

E-Newsletter: More popular among older residents, long-time residents, and homeowners. Opportunity to get new residents and renters looped into the newsletter

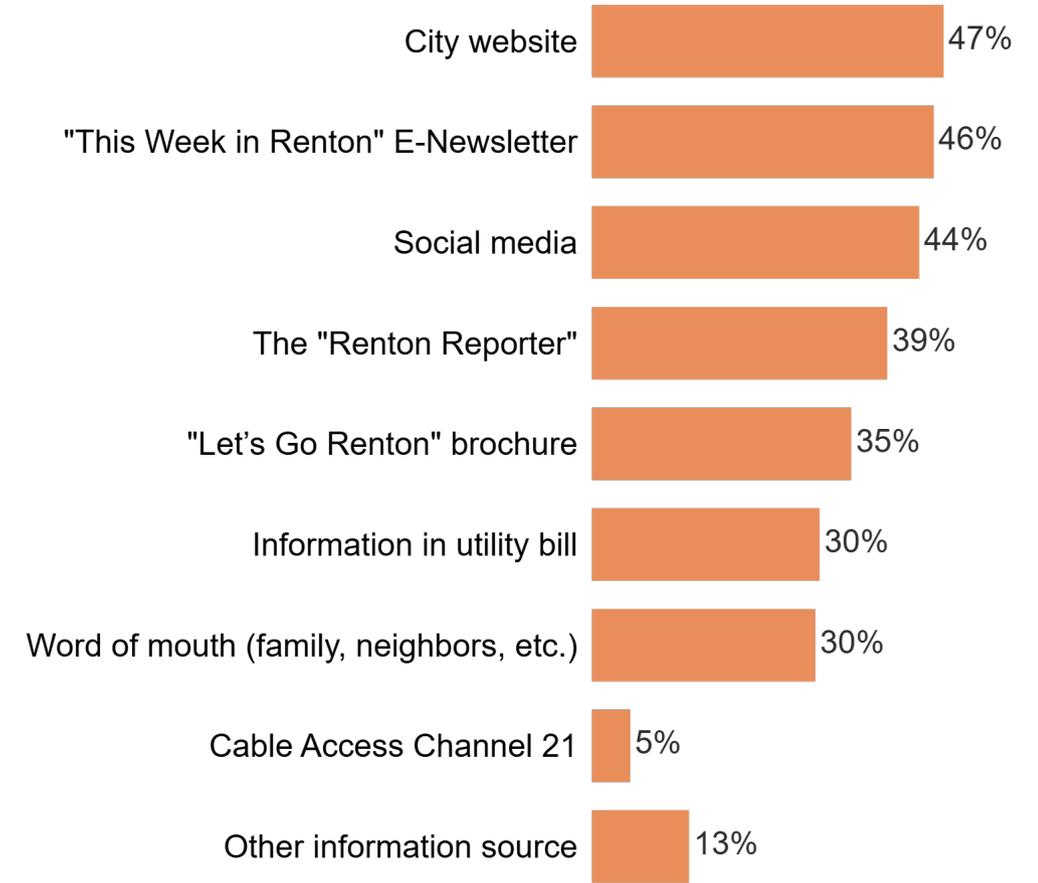
Renton Reporter: More popular among longtime residents.

Utility bill: More popular among older residents, longtime residents, homeowners, and multilingual households (39% of multilingual households prefer the utility bill, compared to 26% of English-only households)

Social media: more popular among under residents under 65, women, and high-income earners (200k+).

Insight: Lean into marketing the E-Newsletter and Renton Reporter to young people and new residents. Perhaps recruit readers from social media targeted ads? *"Hey, sick of doom-scrolling? Want relevant news about your community? Sign up to receive the Renton newsletter."*

How do you prefer to get information about news and happenings in Renton?





Public Safety



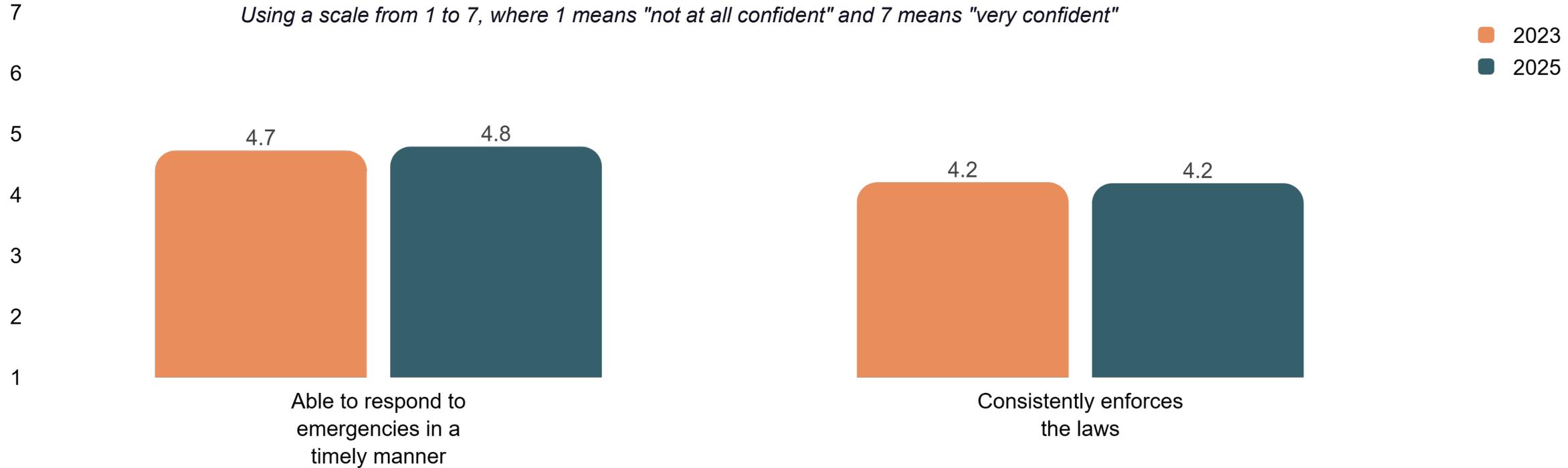


Confidence in Police Department

Six in 10 of residents gave favorable ratings to timely response and consistent enforcement of the law. The mean ratings for police performance are consistent with 2023. Older residents, those who have lived in the area longer, and higher income-earners gave higher ratings. Hispanic respondents gave lower ratings to "consistently enforces the law," compared to Asian, White, and BIPOC residents. Talbot residents gave higher ratings to police, compared to those who live in East Plateau, Highlands, and City Center.

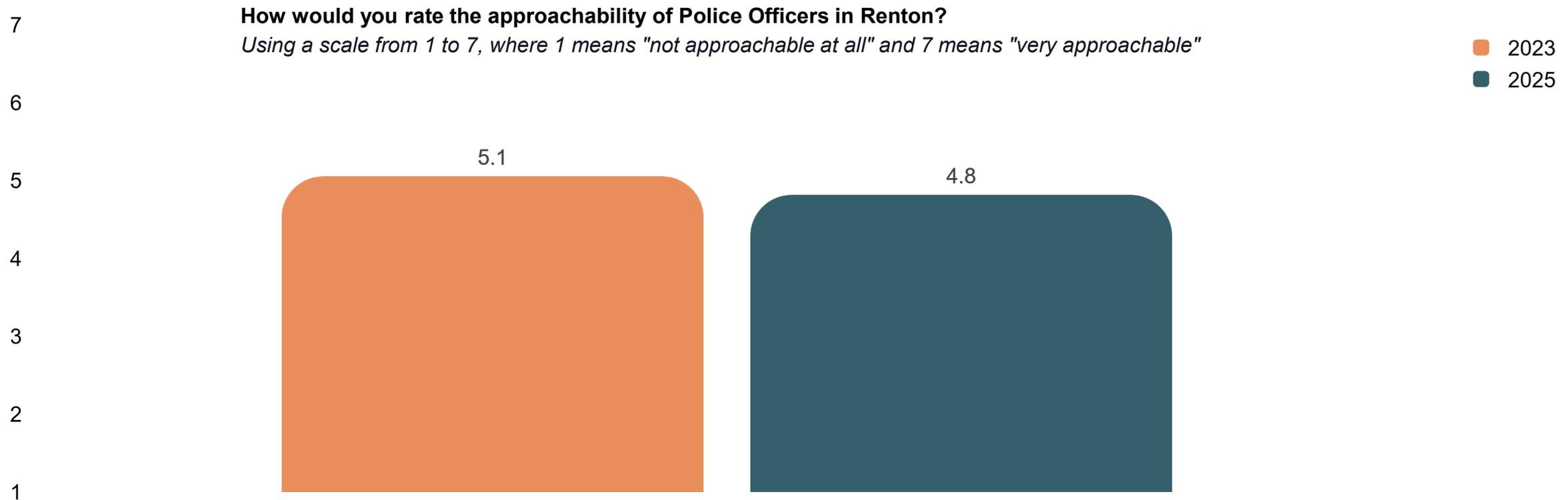
How confident are you in the following aspects of the Renton Police Department?

Using a scale from 1 to 7, where 1 means "not at all confident" and 7 means "very confident"



Approachability of Police Officers

Sixty-three percent of residents gave favorable ratings (5 or higher) to police approachability, consistent with 2023 ratings. Older residents, those who have lived in Renton longer, homeowners, and higher-income earners gave higher ratings.



Disaster Preparedness

Confidence ratings for Renton's disaster preparedness remain below the scale midpoint. There is opportunity to communicate with the public on how the city is prepared for earthquakes, floods, and other major disasters.

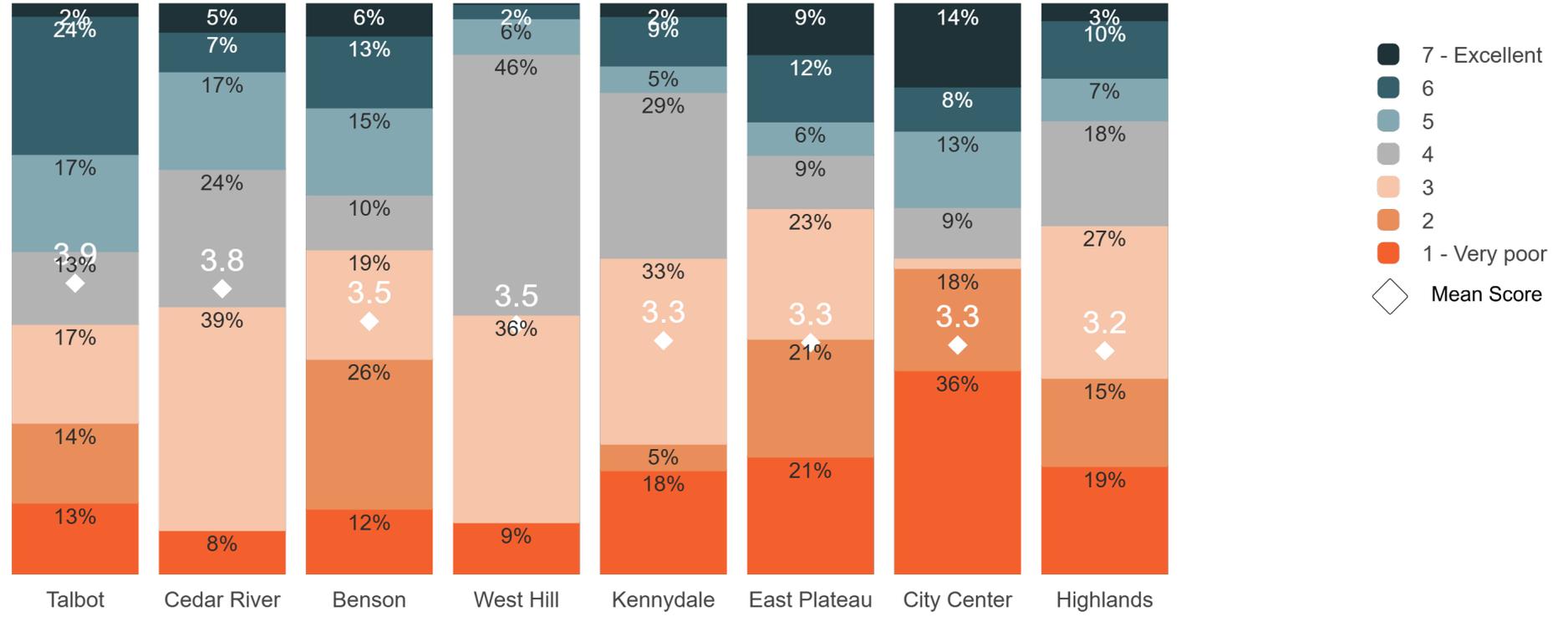
How confident are you that Renton is prepared to respond to major disasters such as earthquakes, floods, and/or other major disasters?



Code Enforcement

Code enforcement ratings remain below the scale midpoint (3.4 out of 7, consistent with 2023 ratings). While mean ratings are relatively consistent between neighborhoods, there is nuance in the distribution of responses. Respondents who live in City Center gave higher proportions of "very poor" ratings.

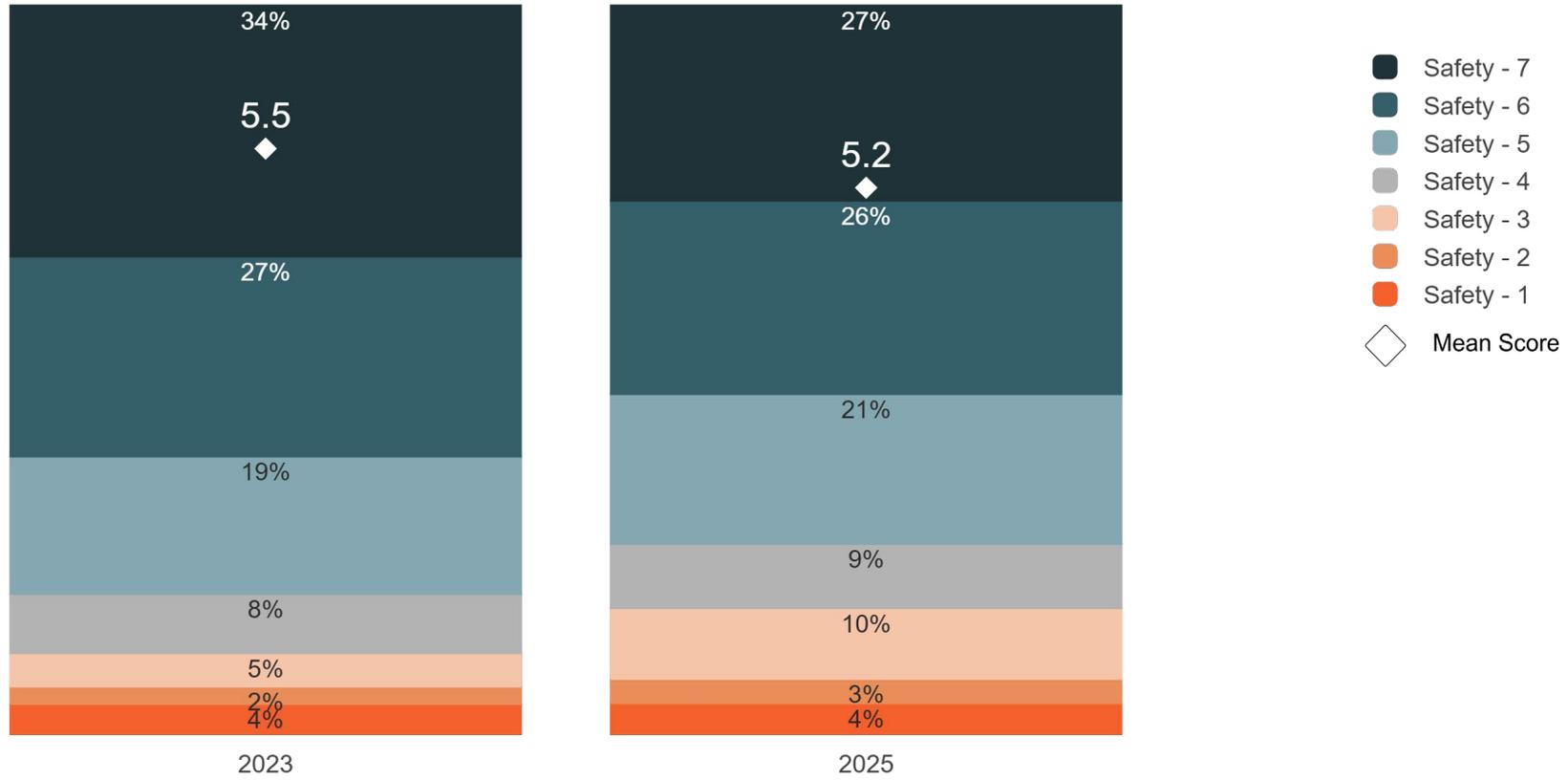
Please rate Renton's efforts to enforce codes related to property maintenance issues.



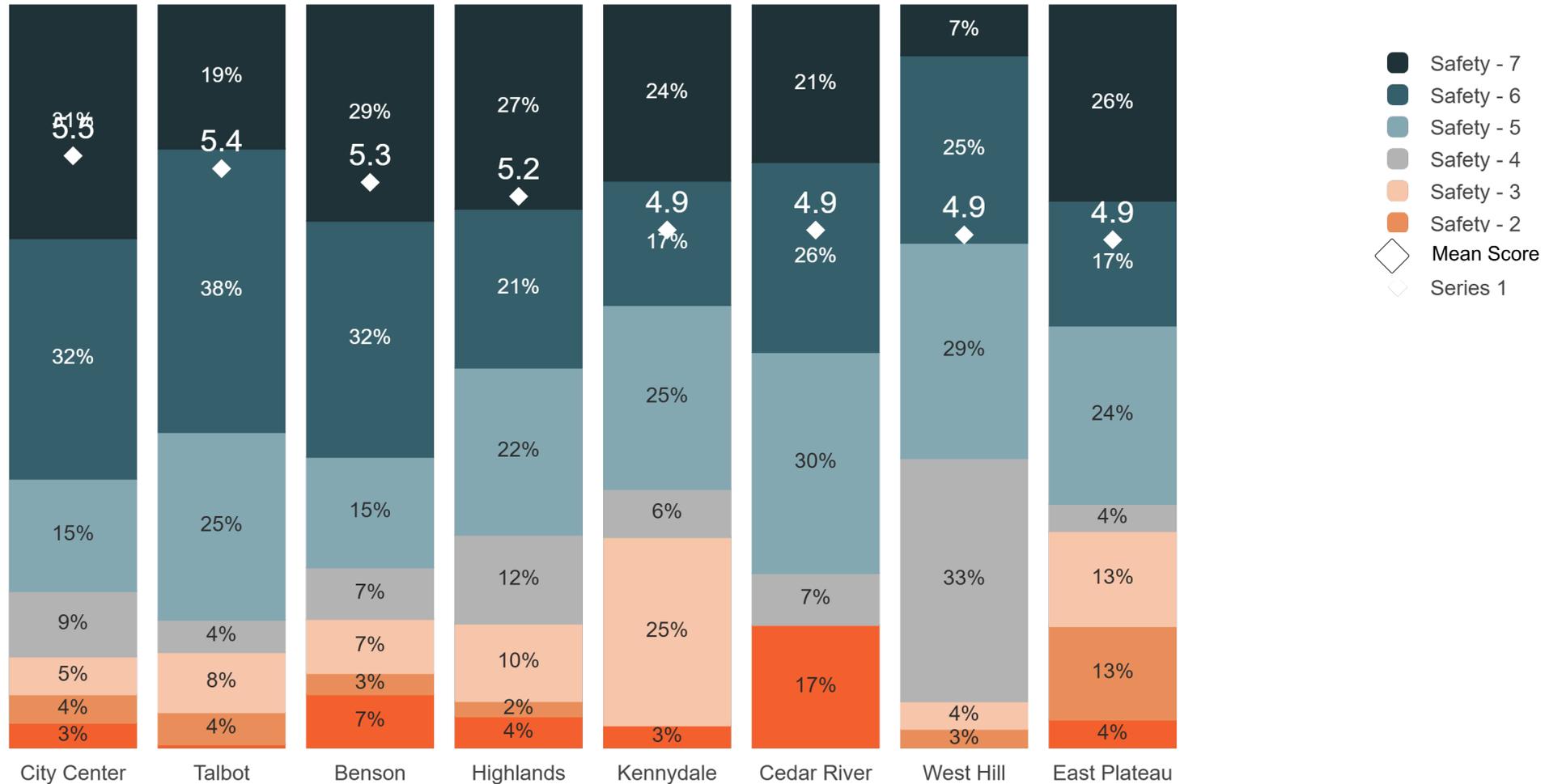


Daytime Safety - Trended

Overall, daytime safety ratings in Renton are high, although have decreased slightly from 2023. This change is statistically significant and should continue to be monitored.

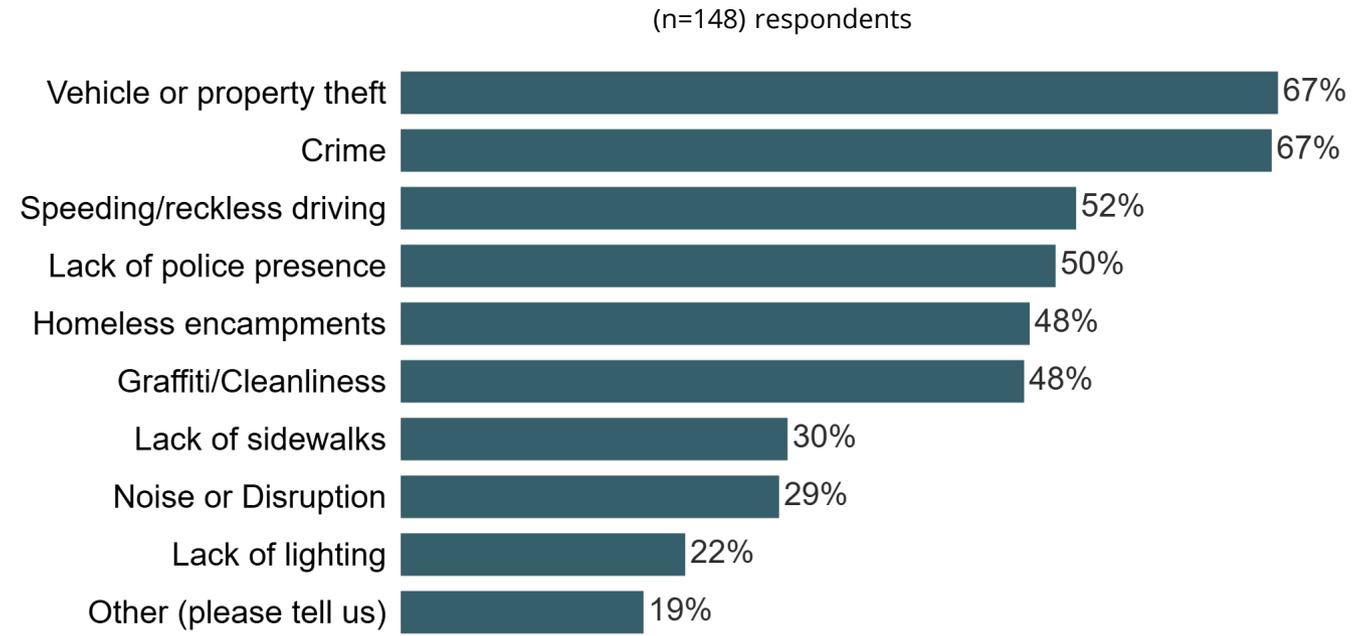


Daytime Safety by Neighborhood



Why do you feel unsafe during the day?

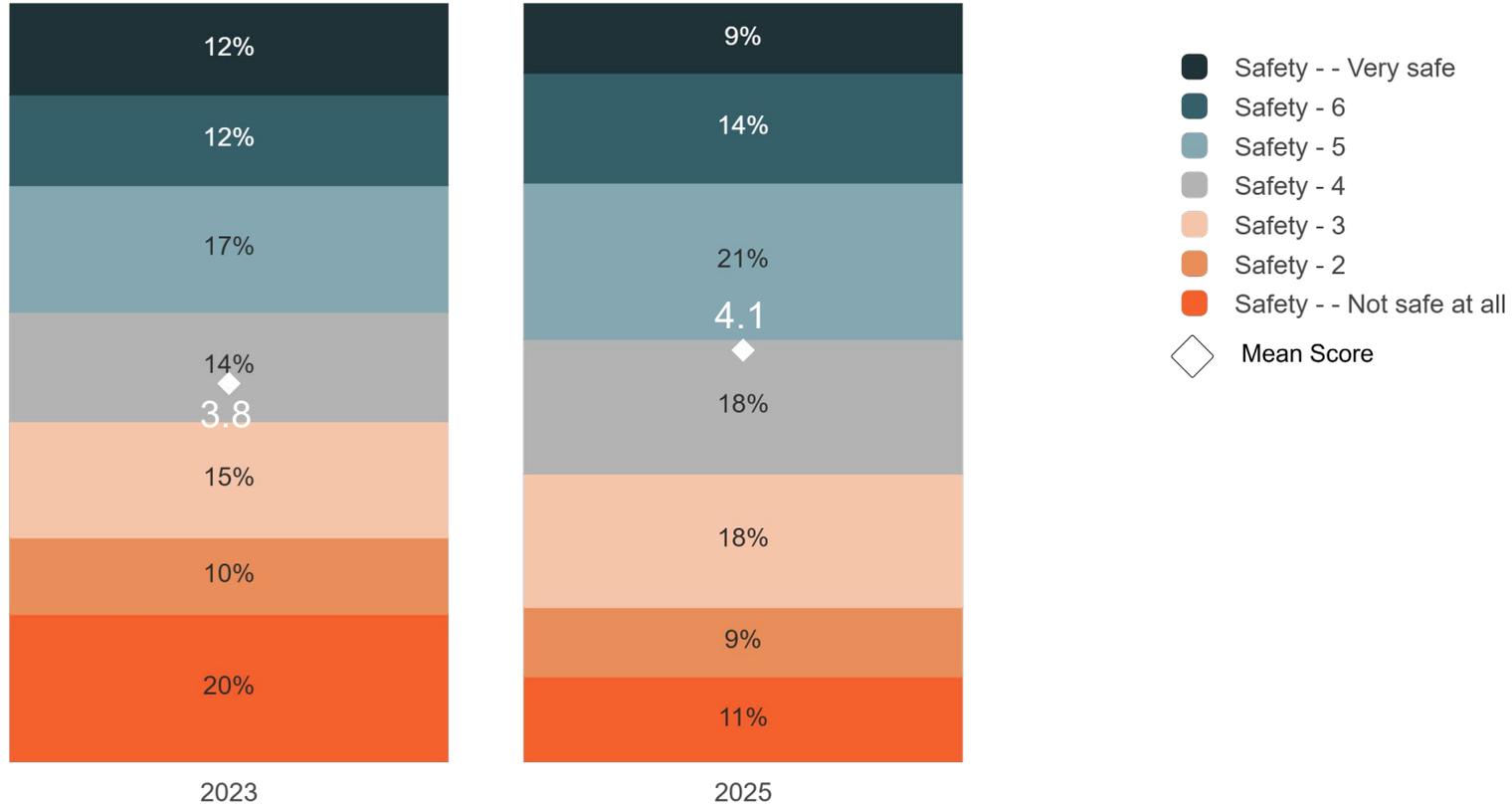
Twenty-six percent of residents gave a rating of four or less on the 1-7 safety scale when asked to rate safety in their neighborhood during the day. These respondents were asked to indicate the reasons why they don't feel completely safe. The most common mentioned concerns were theft and crime. A higher proportion of Highlands residents reported speeding/reckless driving, theft, and graffiti, compared to those who live in other areas. A higher proportion of Kennydale residents reported noise issues and lack of police presence.



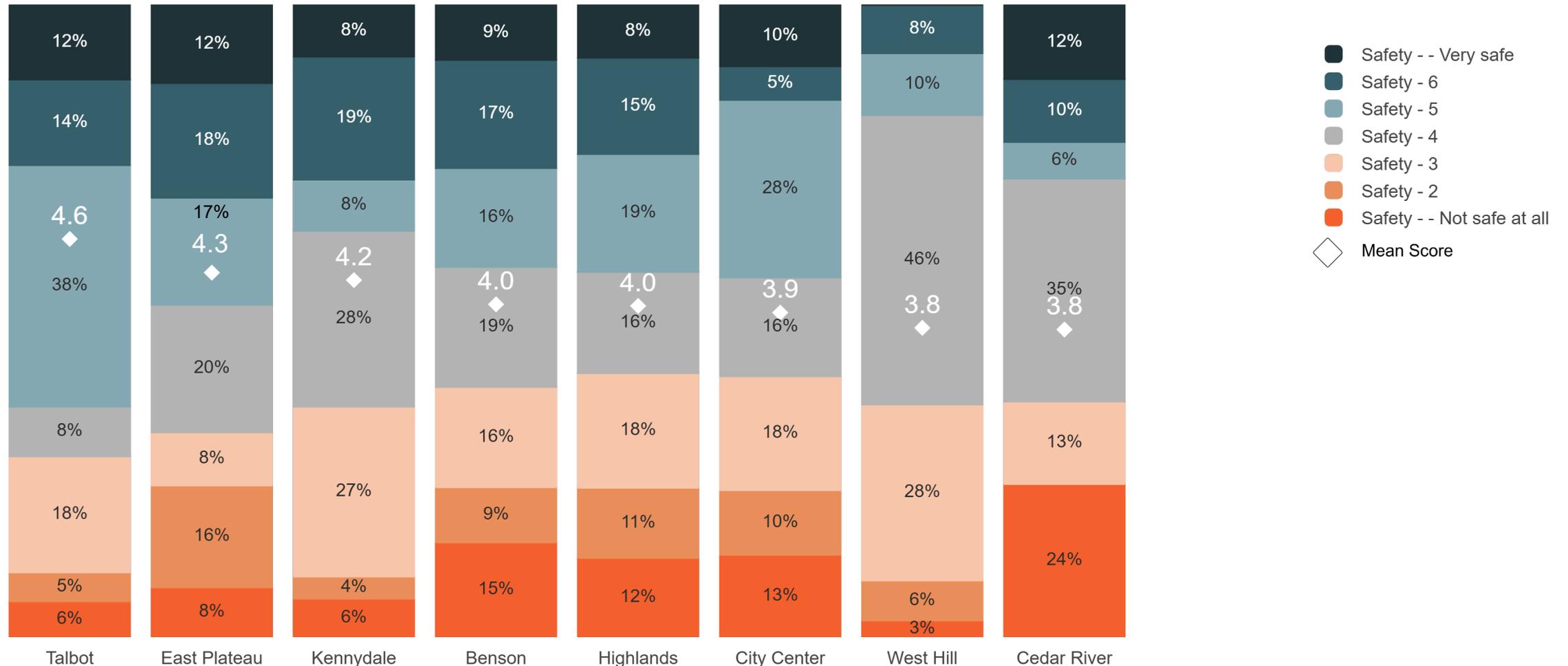


Nighttime Safety - Trended

Overall, nighttime safety ratings in Renton neighborhoods have shifted slightly in a positive direction. The proportion of residents who feel "not safe at all" decreased from 20% in 2023 to 11% in 2025.

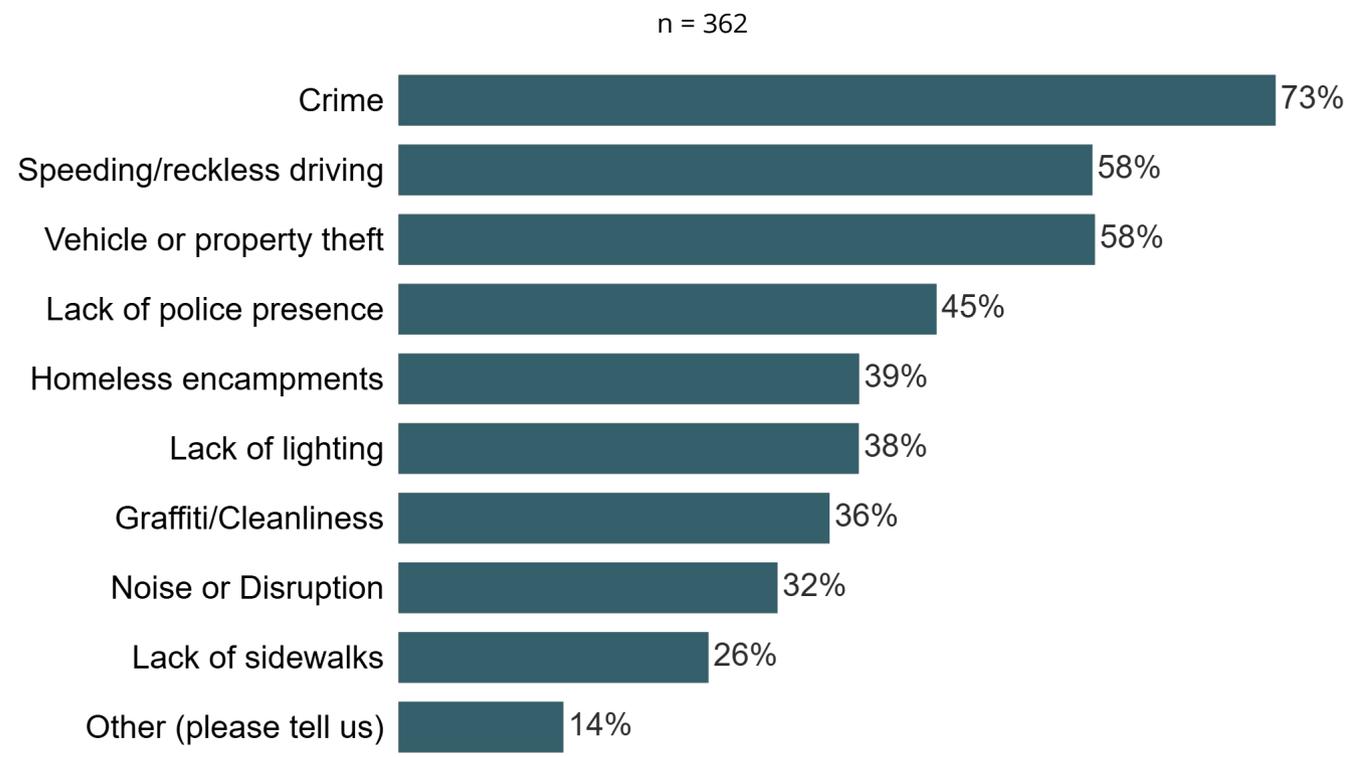


Nighttime Safety by Neighborhood



Why do you feel unsafe at night?

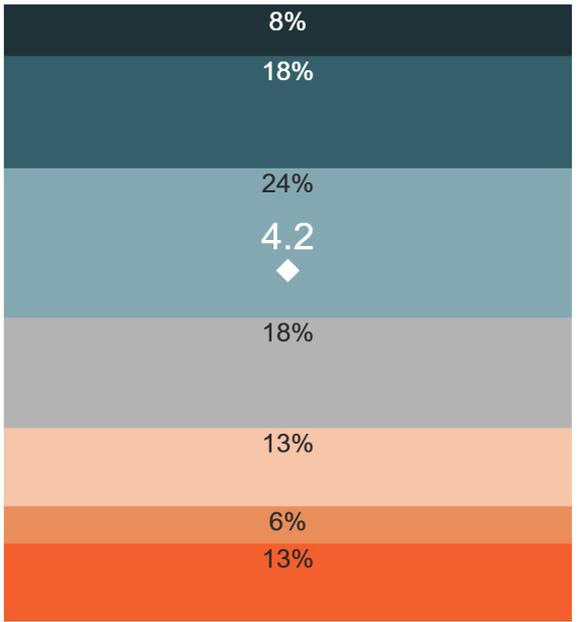
Fifty-six percent of residents gave a rating of four or less on the 1-7 safety scale when asked to rate safety in their neighborhood after dark. They were then asked to indicate the reasons why they don't feel completely safe. The most common mentioned concerns were crime, speeding, and property theft. A higher proportion of Highlands residents reported crime, speeding/reckless driving, and lack of sidewalks. Of the 39 respondents who live in City Center and don't feel safe at night, 28 cited homeless encampments.



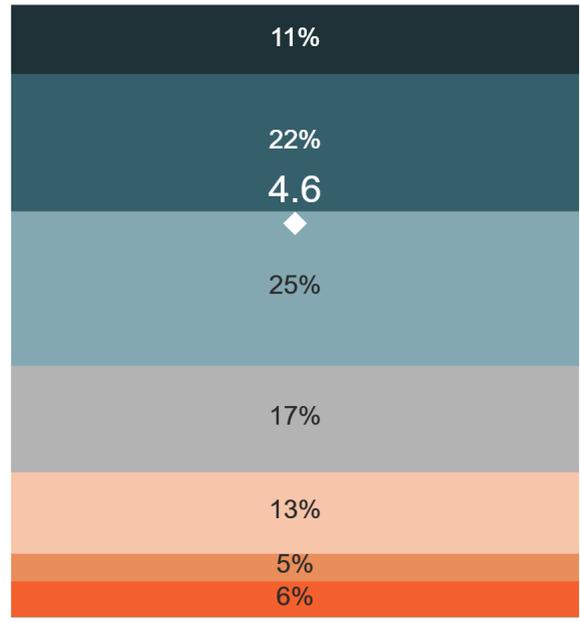
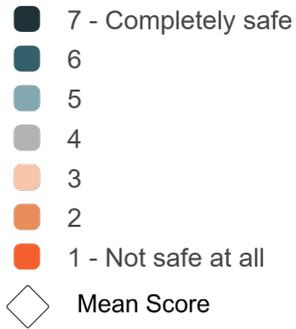


Trail and Park Safety - NEW in 2025

Residents were asked to rate how safe they feel along Renton's trails and outdoor recreational areas. Safety ratings for parks and natural areas were higher than ratings along trails.



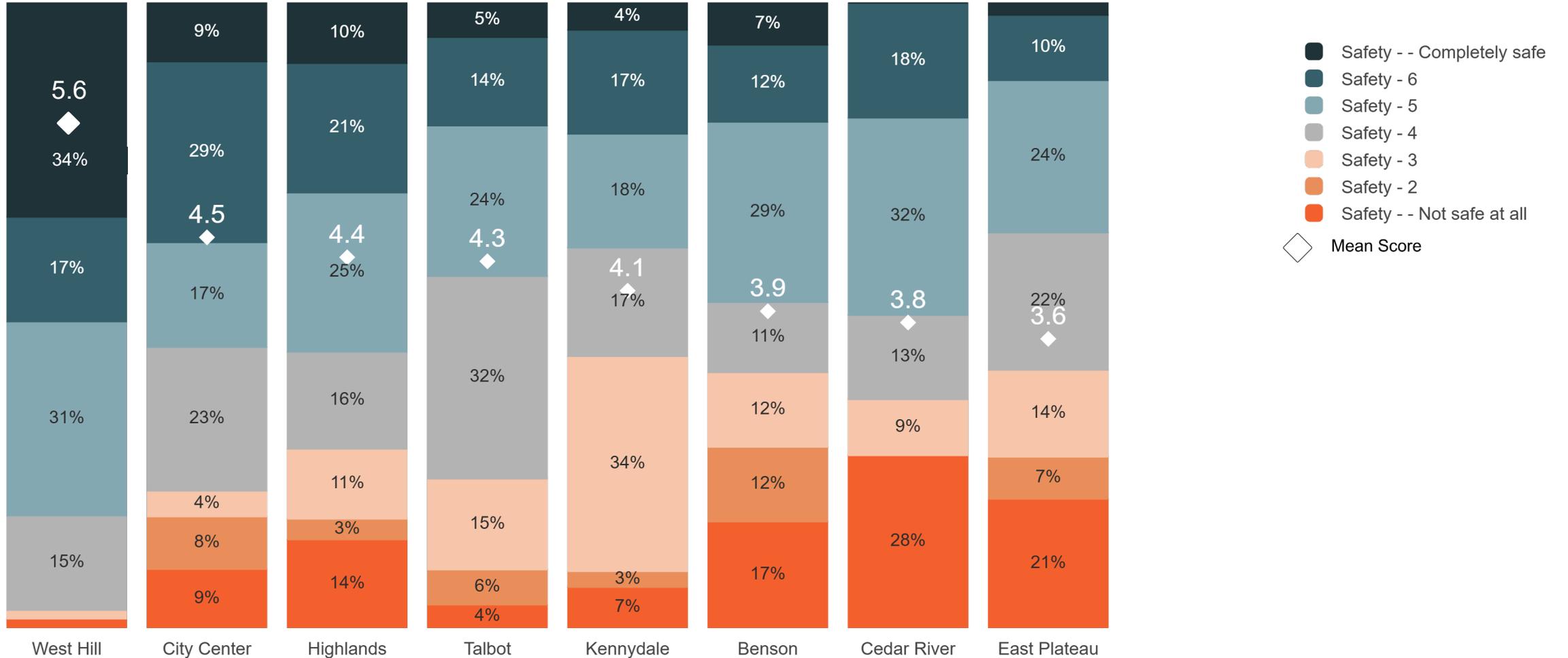
Safety along Renton's trails



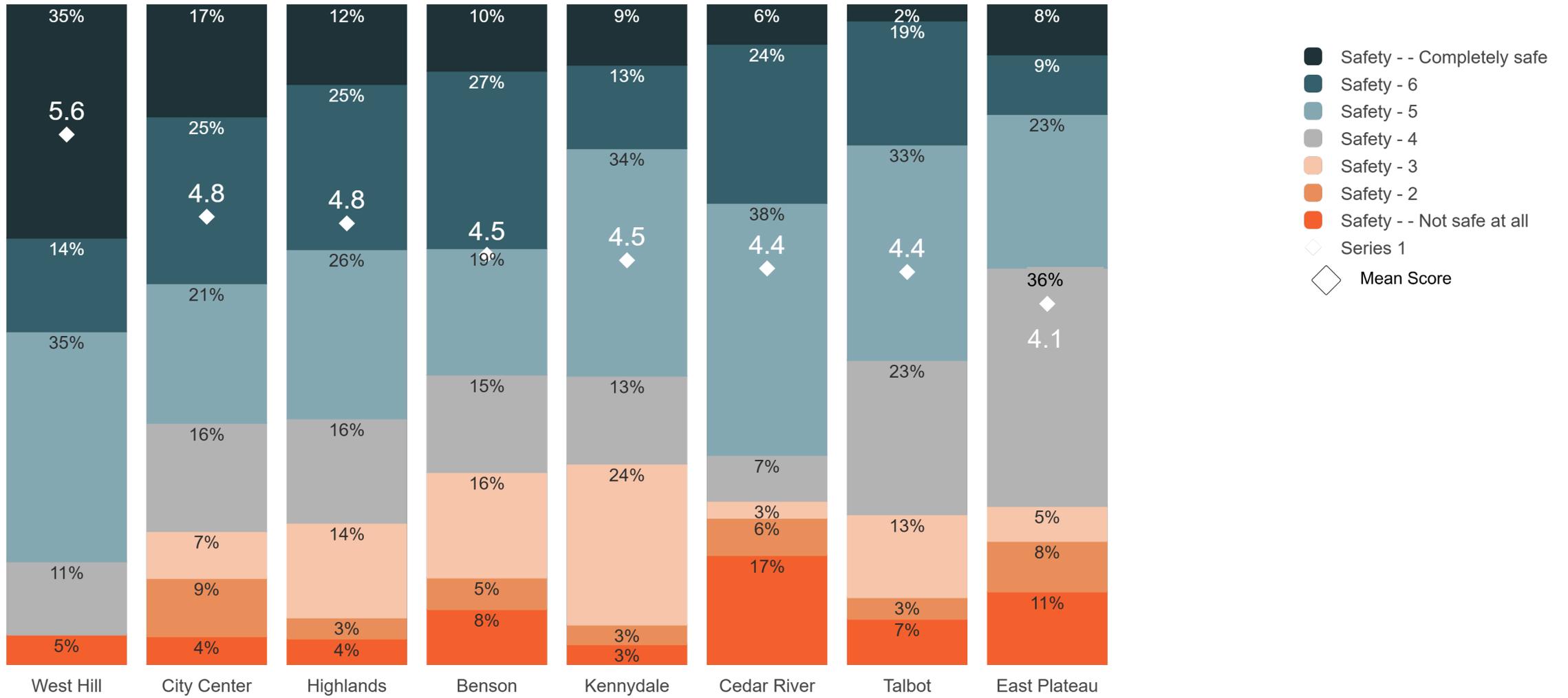
Safety in Renton's parks and natural areas



Trail Safety by Neighborhood

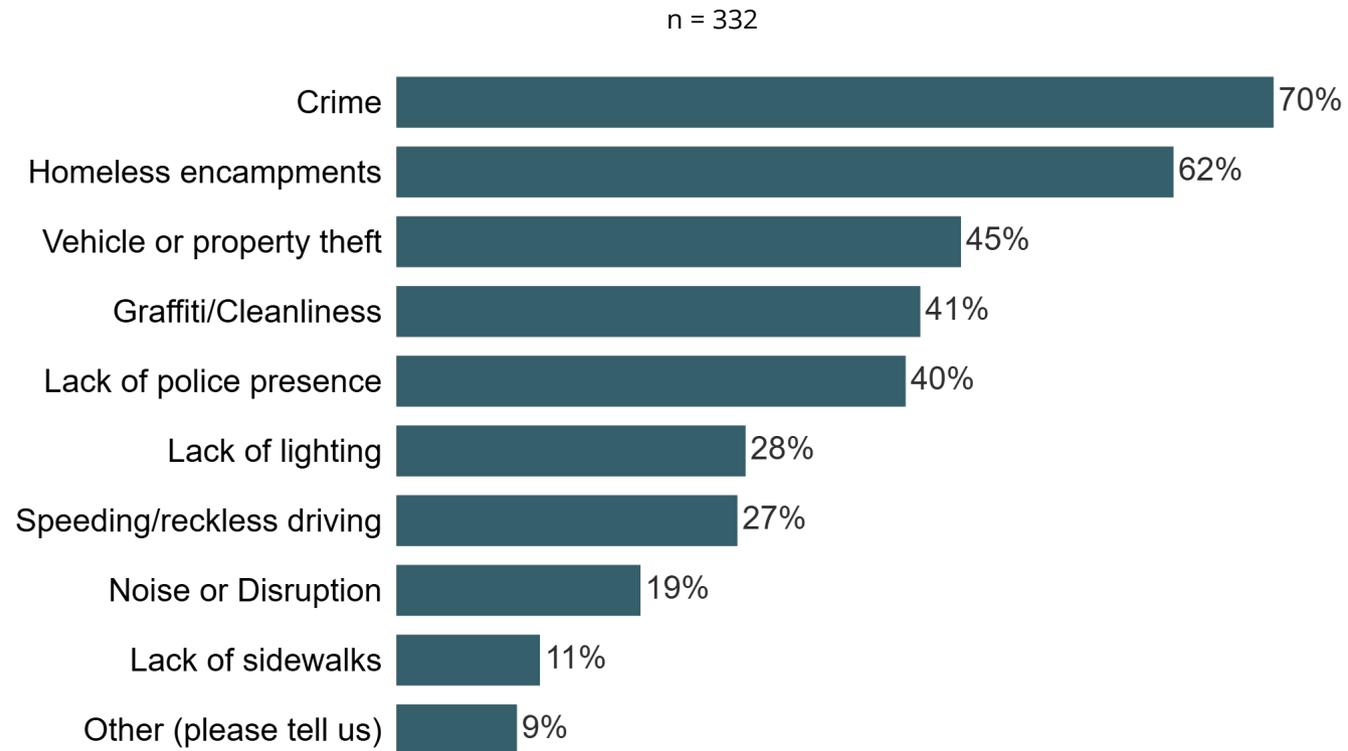


Park Safety by Neighborhood



Why do you feel unsafe at parks and trails?

When asked to rate safety along Renton's trails, 51% of residents gave a rating of 4 or less on the 1-7 scale. For parks, this proportion was slightly less, with 38% giving a less than favorable rating. The most common mentioned concerns were crime and homeless encampments. City Center residents were more likely to cite homeless encampments.





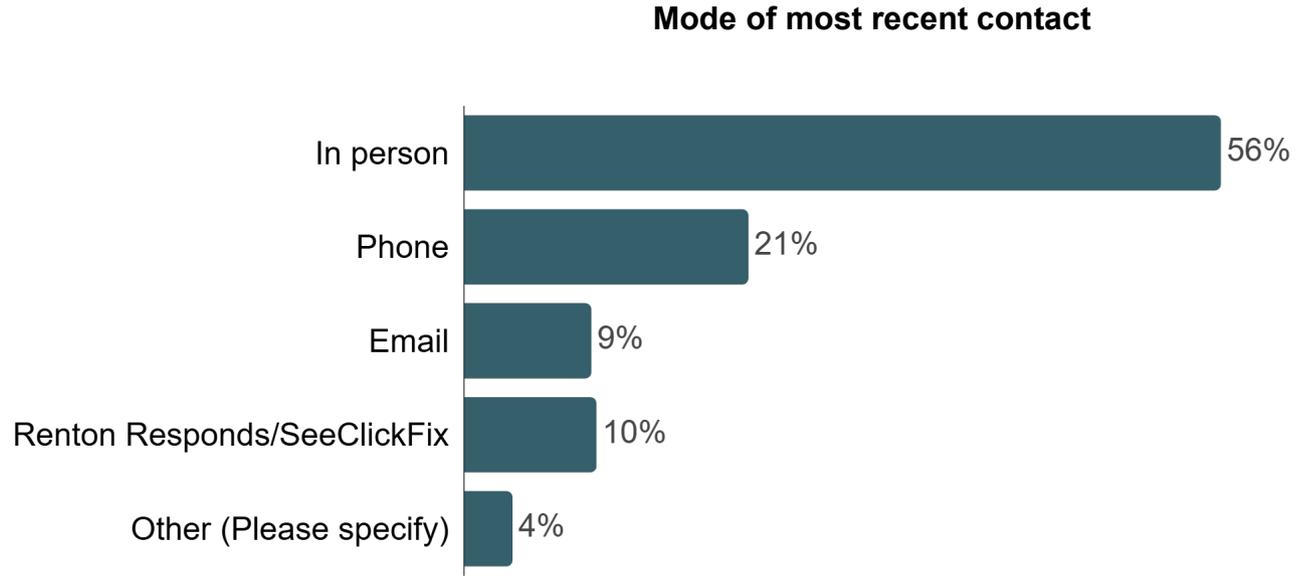
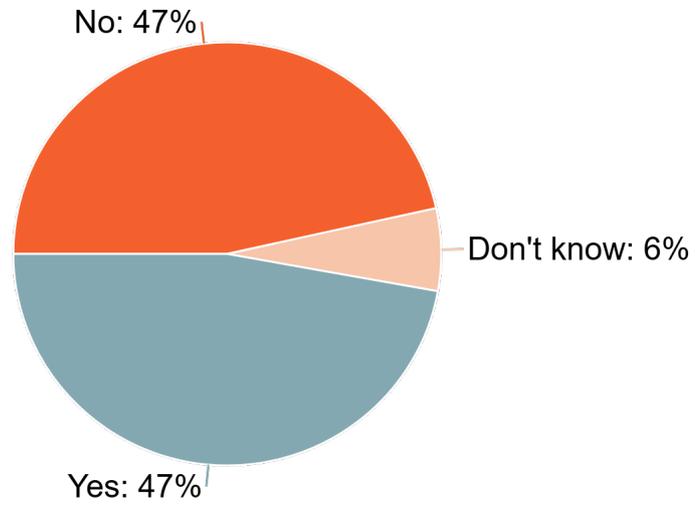
City Employees



Contact With a City Employee

Nearly one half of respondents contacted a city employee within the past year. These interactions mostly took place in person.

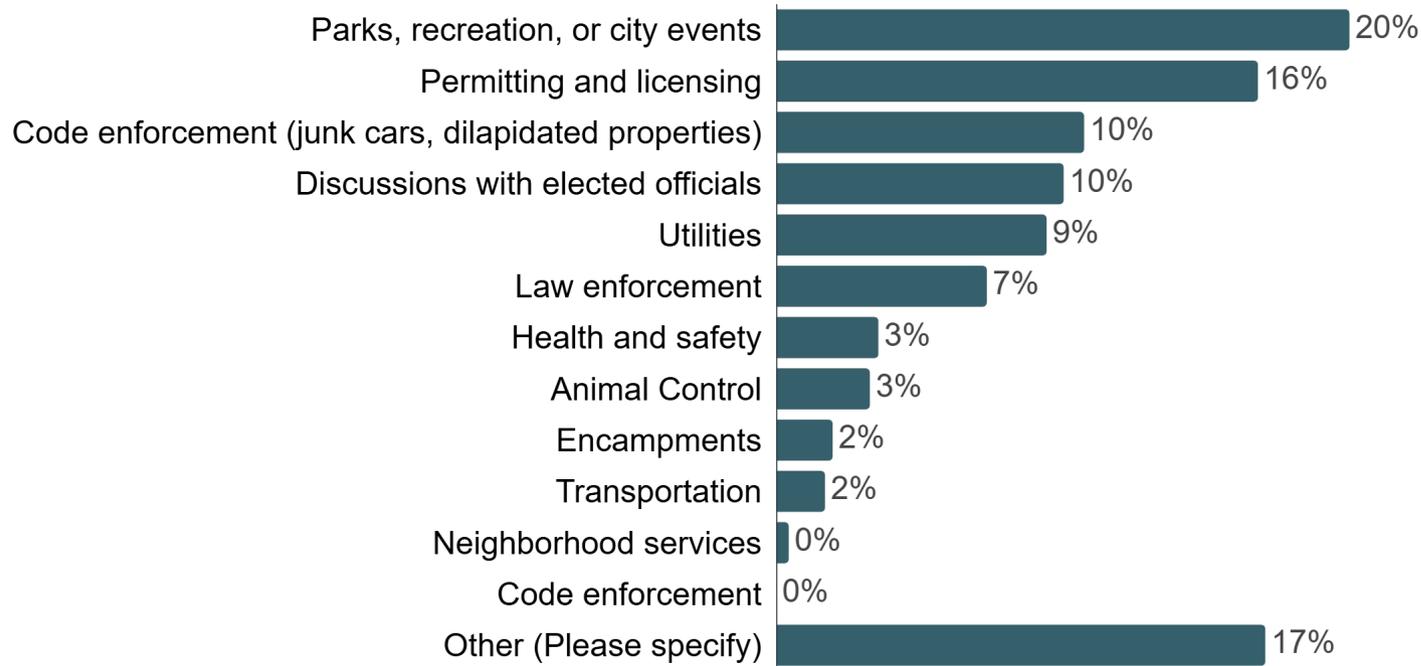
In the past 12 months, have you or anyone in your household had contact with an employee of the City of Renton?



Reason for Contact

The most common reason for contacting a city employee was in regards to parks and recreation, events, and permitting/licensing. The most common "other" answers centered around reporting crimes such as graffiti and noise violations, inquiries related to city infrastructure and utilities such as tree removal, street sweeping, and water main leaks, and requests for stop signs, changes to traffic light timing at intersections, and other traffic improvement and traffic calming requests.

What was the reason for this most recent contact?



Customer Service Ratings - Distribution

City of Renton employees are knowledgeable, responsive, and courteous. The vast majority of residents who interact with city employees walk away with a positive impression. Ratings are consistent with 2023.

