



City of Renton Utility Billing Fee Waiver/Adjustment Request

Account #: _____

Date: _____

Service address: _____

Fee Amount: _____

Date Fee
Charged: _____

Fee Description: _____

I am requesting a waiver of the fee described above for the following reason(s):

Attach documentation if applicable

ELIGIBILITY FOR FEE WAIVERS

- Fees are not waived lightly or on a regular basis since they represent an expense to the city.
- All requests for fee waiver or adjustment must include this completed form and supporting documentation (if applicable) to demonstrate eligibility for the requested fee waiver or adjustment.
- Disconnection of service fees (shut off fees) will not be waived unless an error was made by staff or the ratepayer can demonstrate a serious financial hardship.
- Returned item fees will not be waived unless a ratepayer can demonstrate fraudulent activity on the bank card/account used that required closure of the affected account.
- Approval of fee waiver or adjustment requests is not guaranteed.

Signature: _____

☐ Owner

☐ Tenant

Name: _____

Email: _____

Office Use Only:

☐ Approved

☐ Denied

Authorized Signature: _____

Date: _____